

New Features in ARIS 7.2 Delta Presentation

ARIS Roadmap and ARIS 8.0 Outlook

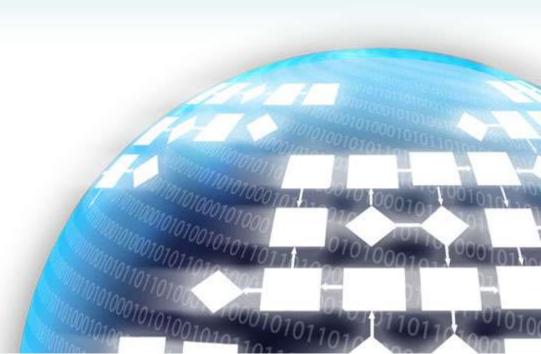


Deltas in ARIS 7.2

- Technical Platform Deltas
- Process Improvement Solution Deltas
- ARIS Design Platform Deltas
 - Formatted description
 - ARIS Collaboration
- ARIS Publishing Platform Deltas



ARIS 7.2 - Technical Platform Deltas



Setup deltas ARIS 7.2

- Software AG branding
- Upgrade ARIS 7.1 to ARIS 7.2
 - It is not possible to install ARIS 7.1 and ARIS 7.2 at the same time
- Toolset, Easy Design ... are not available anymore
- Additional setup for ARIS Business Publisher
 - default scenario
 - include Tomcat 6.0.x
 - no upgrade from Tomcat 5.5.x setup version
 - new silent install interface
- ORACLE ojdbc*.jar is not included

Improved Start-up speed of Download Client

- Issue:
 - Checking for updates takes long, especially when working with a slow network connection
- Reason:
 - Every file is checked for updates against the server, even if the server was not updated
- Solution:
 - Only check aris_loader.jar:
 - If this file was not changed since the last download, all checks are skipped, the client will not be updated and starts immediately.
 - If this file was changed, the regular check for updates will be performed
- Consequence:
 - When we have to replace single JARs (customer-specific fixes), the aris_loader.jar must also be replaced

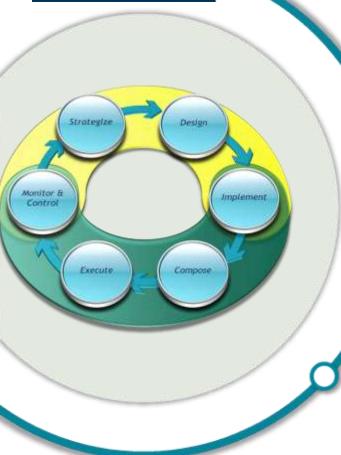
Known problems with JRE 1.6 Update 19+ and Download Client

- Download process is sometimes terminated unexpectedly when using Firefox 3.x.x (for reasons yet unknown)
- Applet mode (index_lan.html)
 - Java Security settings must be disabled (Mixed Code Security Check)
 - JVM options must be explicitly specified in Java Control Panel (Runtime Parameters) as the settings specified in aris_database.html are overwritten by JVM Runtime Parameters. This is in contrast to Update 18-, where the settings in aris_database.html have priority
 - We still recommend using JRE 1.6 Update 17 or 18. Update 17 is shipped with the installed client



ARIS 7.2 - Solution: Process Improvements

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Model to Execution

Exchange of ARIS process models with webMethods Designer to technically enhance and execute them

Exchange and 'roundtripping' between ARIS and webMethods based on BPMN 2.0

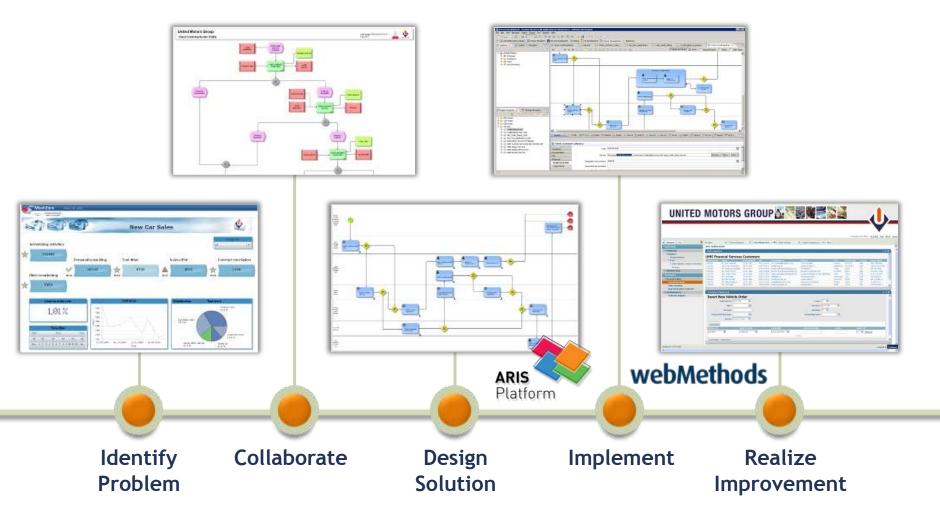
EPC to BPMN 2.0 transformation in ARIS

Integrated governance and approval process between all involved roles based

Integration with CentraSite for Service Management

ARIS - webMethods Integration

Model Interoperability Connects Business & IT



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Using BPMN as a common notation helps to bridge the communication gap

Business Model



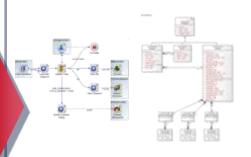
- Unstructured data
- Incomplete process models with logical flaws

Logical Model



- Concise & consistent
- Accepted by business and IT

Executable Model



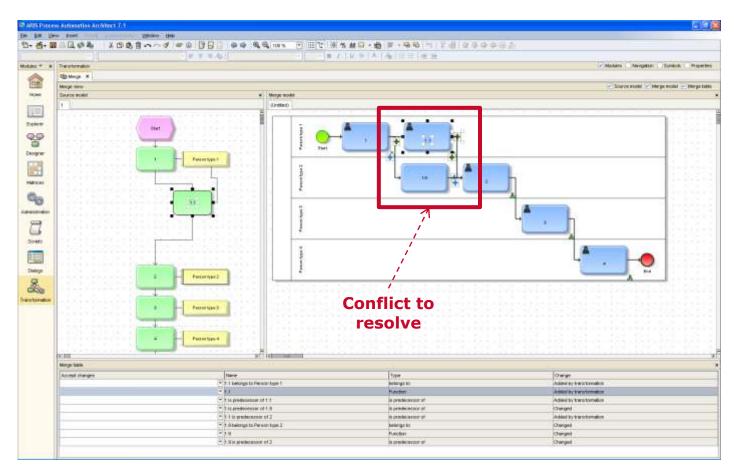
 Concise, complete technical representation of the "IT truth"

Business Process Modeling Enterprise Architecture Management

Business Process Automation

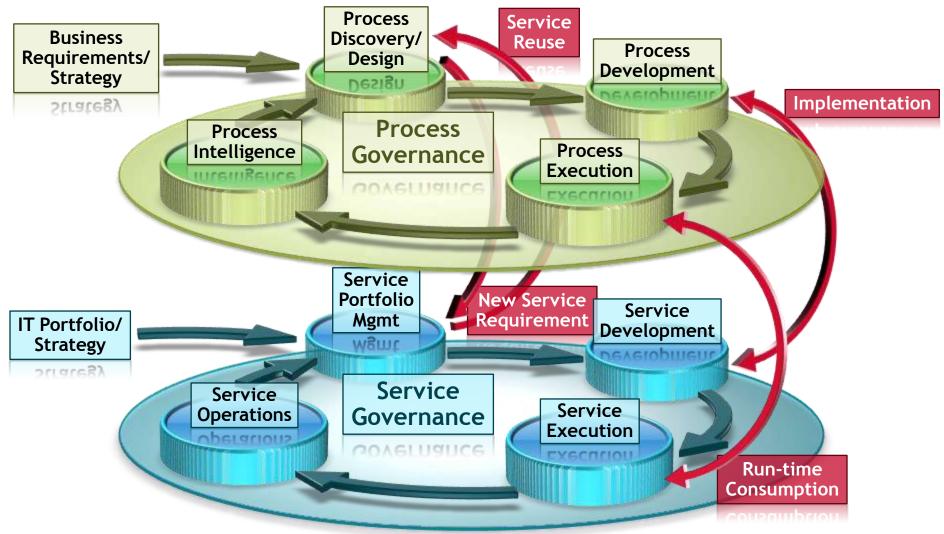
Functionality preview - interactive BPM synchronization

- First graphical support to synchronize business level and executable process diagrams
- All changes are highlighted and can be accepted or denied in graphic or table
- Selection shows tracing information between business process elements and technical assets



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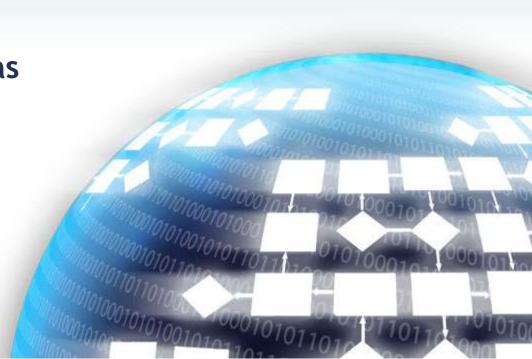
Process & Service Life Cycle Governance



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ARIS 7.2 - ARIS Design Platform Deltas





ARIS 7.2 Formatted Descriptions in ARIS

Formatted Descriptions in ARIS - Requirements

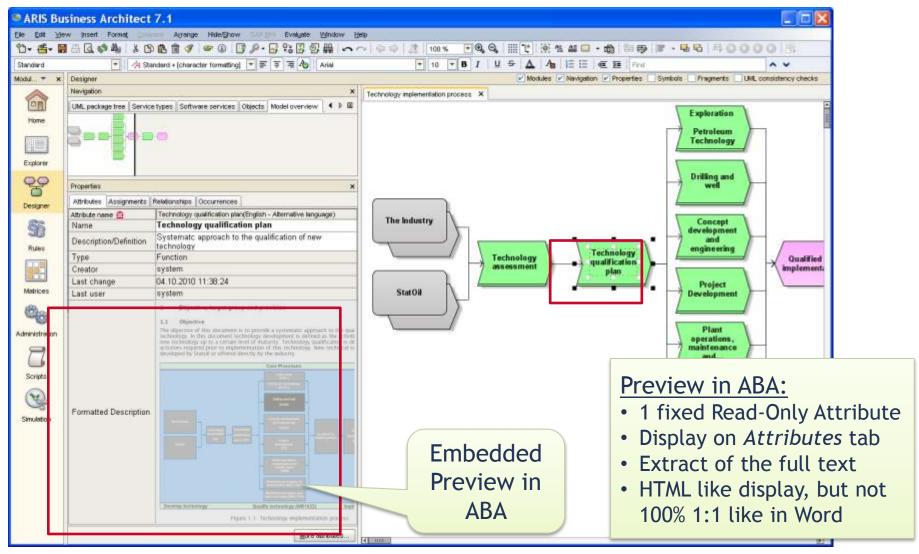
- Allow more comprehensive formatting options for description attributes
 - Formatted Text (existing)
 - Tables in Text (New!)
 - Pictures in Text (New!)
- Objects and related description have to be in synch
 - With their existing solution Statoil they has synchronization issues (formatted text is stored in external documents and has to be kept in synch with the repository)
- Formatting has to be easy for Modelers
 - Description text is usually edited by ABA/ABD users
- Formatted Description has to be available in Publisher
- Formatted Description has to be part of Reports



General Solution Approach

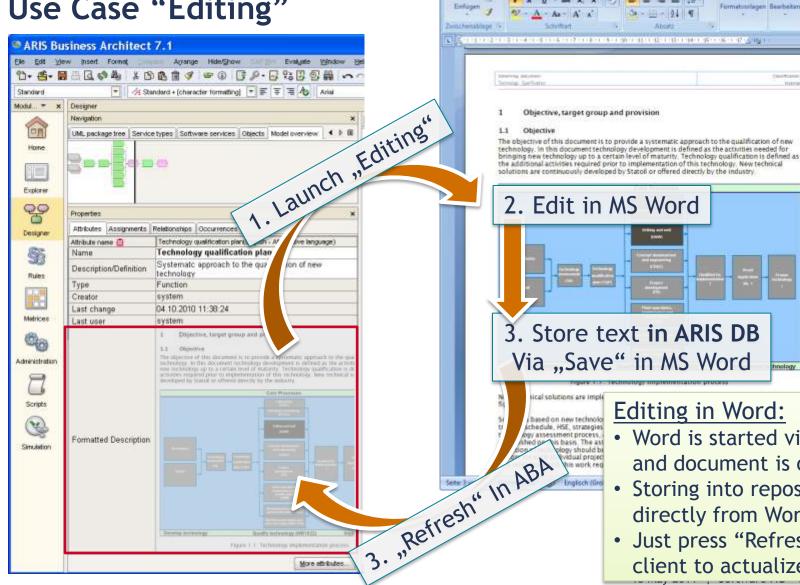
Requirement	Solution Approach
Allow more comprehensive formatting options for description attributes	Use standard format for formatting (HTML, DOC or other) and do not reinvent the wheel in ARIS
Objects and related description have to be in synch	Do not store formatted description in an external system (DMS, or other), but within ARIS (as attribute or in the new ARIS document storage)
Formatting has to be easy for Modelers	Use standard editor that users know best for formatted text (e.g. MS Word). Do not reinvent the wheel in ARIS
Formatted Description has to be available in Publisher	Use format that can be displayed or launched in the browser directly (e.g. HTML or DOC)
Formatted Description has to be part of Reports	Use format that can be embedded in RTF, Word or other textual outputs (-> HTML, DOC)

Use Case "Formatted Description with embedded Preview"



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Use Case "Editing"



Editing in Word:

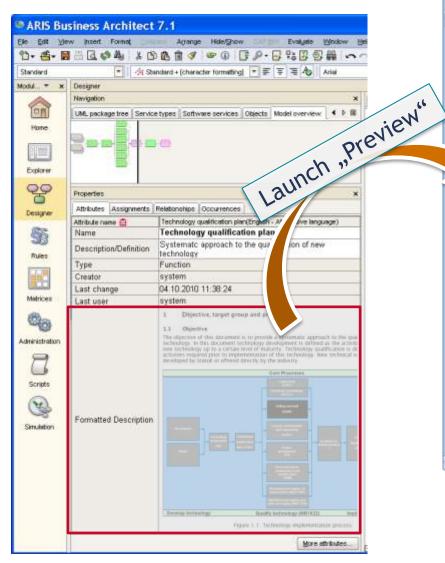
Example WR.doc [Kompatibilitätsmodus] - Micr...

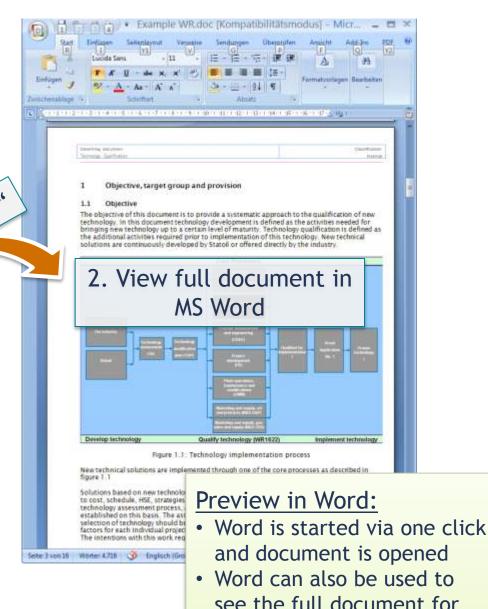
Formatyorlagen Bawbeitan

- Word is started via one click and document is opened
- Storing into repository directly from Word
- Just press "Refresh" in client to actualize preview

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Use Case "Full Preview"

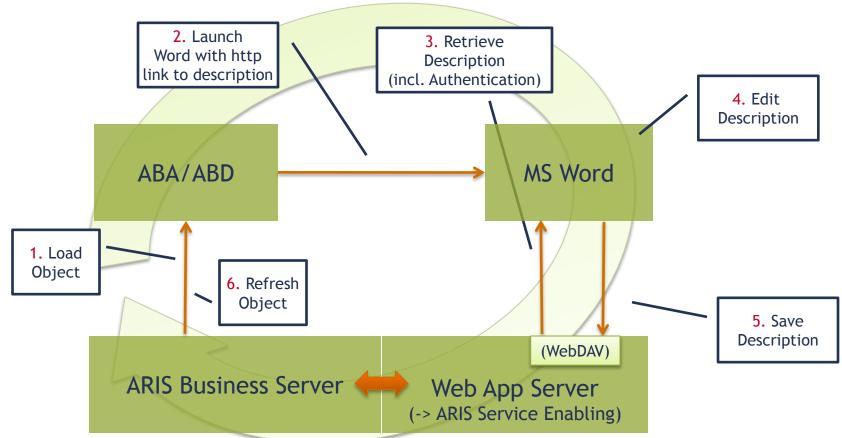




read only purpose

Solution Architecture - "Seemless Integration"

 To be able to use MS Word as an editor, but as well keep objects and their description in synch the following architecture is implemented:



General informations

- Preconditions:
 - Service enabling must be installed
 - No LOCAL
 - Operating system must support WebDAV protocol on client side
 - All windows platforms
 - Client must be capable of handling DOC/DOCX format
 - Therefore no Linux Platforms supported
- Download directory (not configurable)
 - Installed client: Default temp directory
 - Download client: Temporary Internet Files
 - For edit you need write access in that directory

Configuration possibilities

- AGE Server configuration must be maintained setupServerSettings.cfg
 - <ageserver location="http://[serverName]:7071/age"/>
 - Do not use ,localhost' as server name, but the correct PC name (which is used by default.
- HTML Preview configuration possibility
 - defaultServerSettings.cfg: <externalDocument includeHtml="false"/>
 - userServerSettings.cfg: <externalDocument includeHtml="true"/>, complete HTML document is transferred to client.
 - Special need for customer StatOil
 - Much slower
 - More memory



Possible Restrictions

- Size of Database might be an issue during backup
 - 2GB restriction of size of ADB files
 - Bigger databases must then use backup mechnisms of database system
- Reason for possible bigger database sizes
 - Depending on size of Uploaded Documents, database can grow
 - Also in context of versioning database can grow



ARIS 7.2 ARIS Collaboration

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Collaborative enterprise improvement

Model and improve your enterprise in real-time

Share ARIS models also with external users

Set-up your virtual working group with colleagues and customers

Global collaborative modelling

Shared ARIS repository

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Ad-hoc Collaboration Highlights

Real-time model sharing

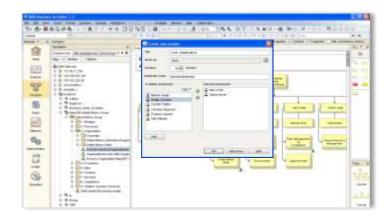
Share and discuss ARIS models in realtime with colleagues and customers, even outside your organization

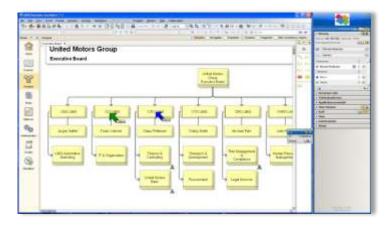
People finder

The right people to work with are proposed by attributes/models or selected from other sources

Collaboration features

Making remarks and highlights using whiteboard, integrated text video, voice chat and voting, session recording

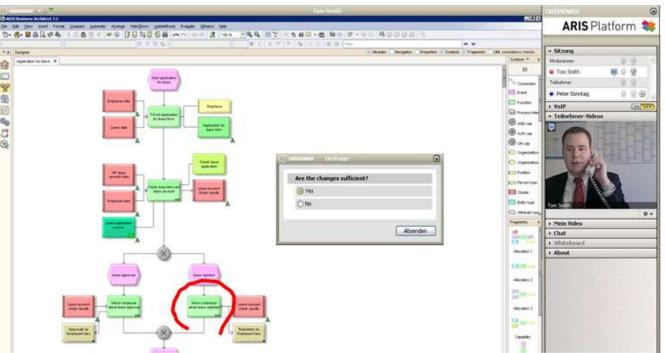




Save cost and time through less traveling, faster Release Cycle Management, better support for distributed teams and more efficient change management.

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ARIS Collaboration



During the process analysis and the requirements engineering all involved roles can work together based on a collaborative real-time interaction. The discussion can be recorded and archived.





Sandy Paul Head of **Credit Financing**



Process Owner



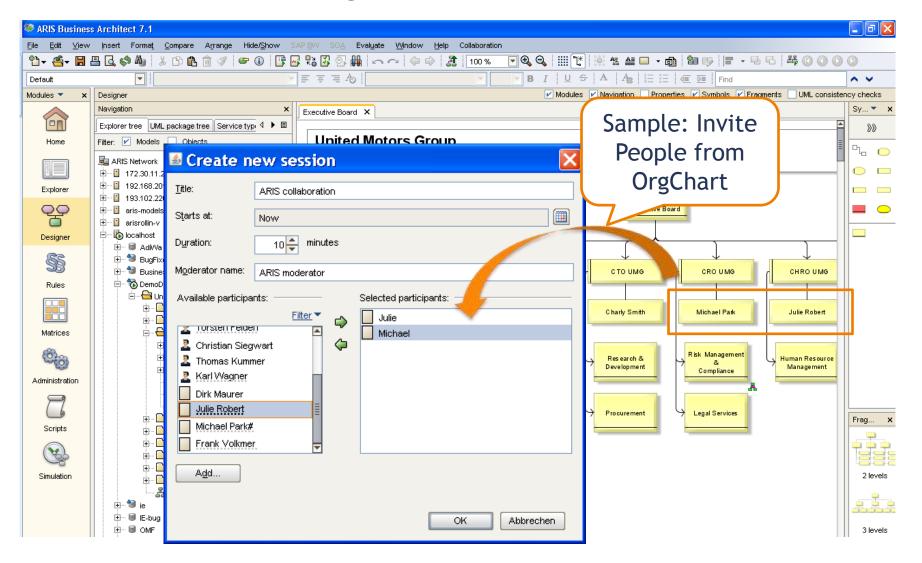


Peter May, **Business Analyst**

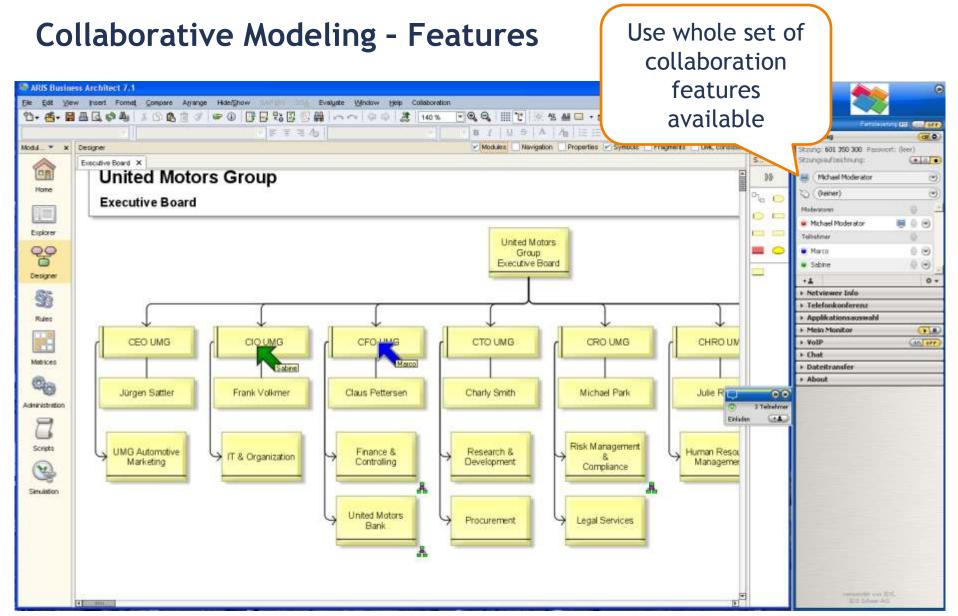




Collaborative Modeling - Share Model



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Collaborative Modeling - Benefits

- Better support for distributed teams (e.g. less traveling)
- Real-Time Collaboration instead of consecutive modeling
- More efficient Change Management
- Re-use of information that is already in ARIS (e.g. start session with persons from ARIS content, process engineers, wM developers, etc.)
- Proven technology (SaaS solution from NetViewer -> no special system requirements)
- Cost free add-on for ARIS Express, Business Designer/Architect, etc.

Collaborative Modeling - Benefits

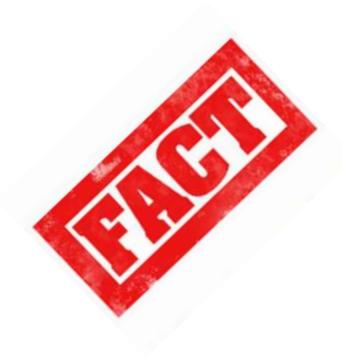
- Less traveling through online collaboration
- Faster Release Cycle Management (RCM)
- Better support for distributed teams
- More efficient change management (CM)
- Better usage of existing information that are already in ARIS,
 e.g. starting a session with the user who did the last change on a model
- → Saves Cost and Time

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Fact sheet

Collaboration is

- available in all Designers and Architects
- initially released with 7.2
- based on NetViewer 6.2
- protected by an own key
- integrateable into M2E
- currently free of charge

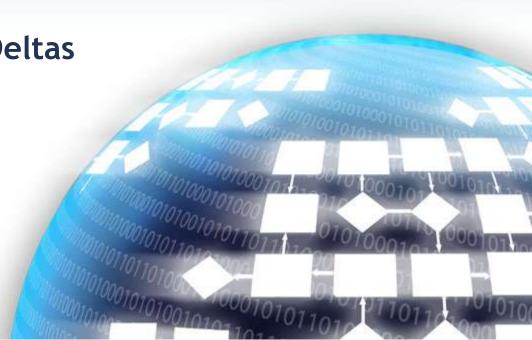


Typical issues

- Collaboration is not included in the standard license key please ask your SAG contact if you are interested in using this feature
- The license agreement must be accepted
- No proxy server configured under "View→Options→ Network"
- No standard mail client defined
- Designed for MS Outlook, other clients might have restrictions
- The .col file is not properly registered in Windows during Setup



ARIS 7.2 -ARIS Publishing Platform Deltas



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ARIS Business Publisher



Accessible web content

Matrix models

Upgrade DMS to SharePoint 2010

New Structures and Archiving for log files

2 Setups on DVD -TomCat 6 & TomCat 5.5

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ARIS Business Publisher



Deficiencies (vs. Standard Layout)

Accessibility

Assistive technology



Deficiencies in functionality (vs. Standard Layout)

Deficiencies

- Carousel
- Reporting functionality
- Only easy search without Rocket-, View-, Connected Object- and DocumentSearch,...
- Process handbook
- Powerful printing (incl. Page settings,...)
- SAP Connectivity
- Copy Link
- ITInventory
- Governance -> APG Connectivity
- Views incl. matrix assistant
- Matrix models only in text mode
- Show & Hide



Accessible web content

Perceivable

- alternatives for graphical content
- Content able to be presented in different ways

Operable

- Keyboard control
- Provide users help to navigate, find and locate where they are

Understandable

- Make text content readable and understandable
- Help users to avoid and correct mistakes

Robust

Maximize compatibility with user agents, including assistive technologies



Assistive Technology

Screen Magnifiers

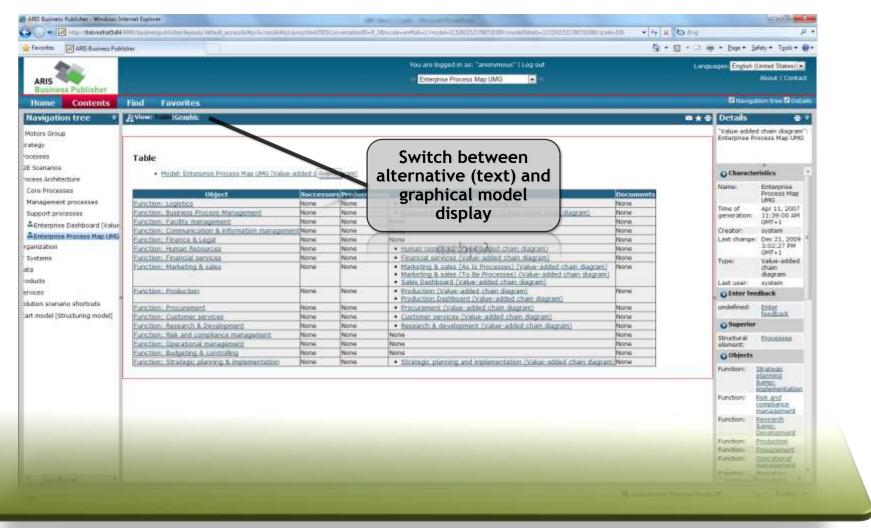
- Easier reading for the visually impaired
- Magnify the screen from 2 times, up to 60 times
- Software Lunar, Dolphin Computer Access

Screen Readers

- For people with little or no functional vision
- Reads the content of screen
- Text-to-speech system
- Software JAWS, Lynx



Improvements made for the visually impaired

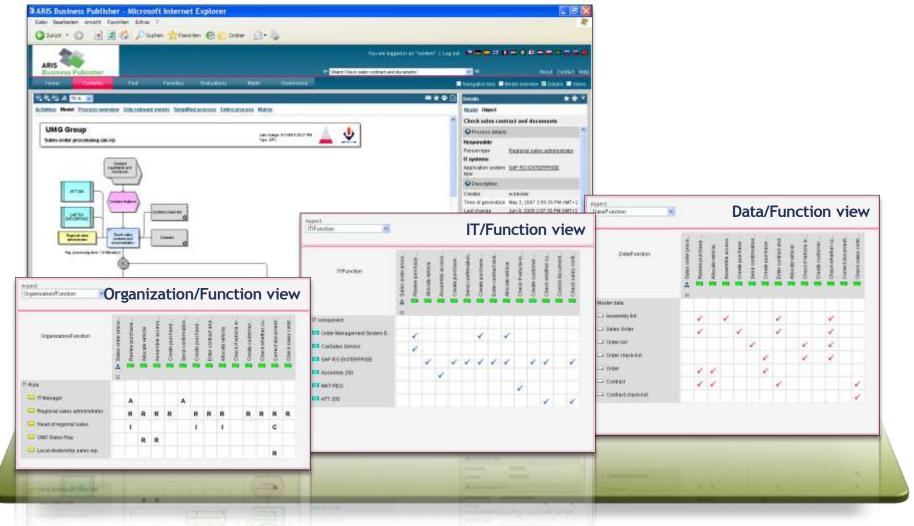




ARIS Business Publisher

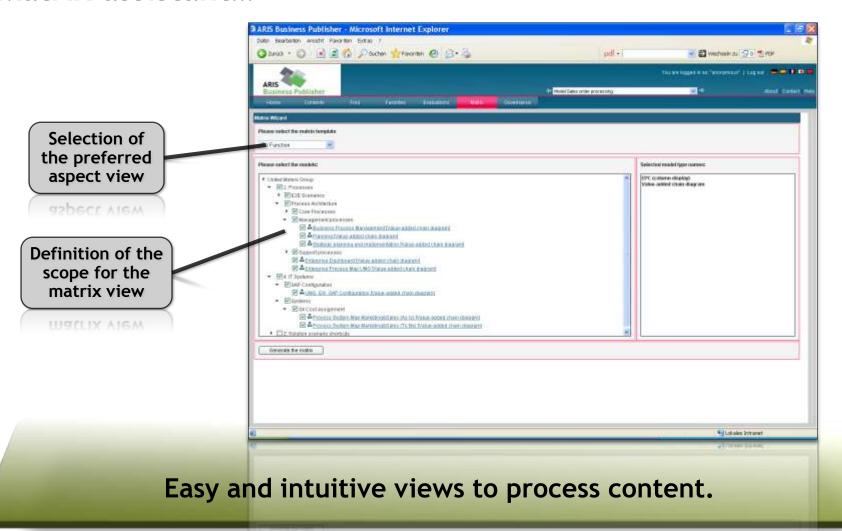


Direct switch between graphical view and matrix...



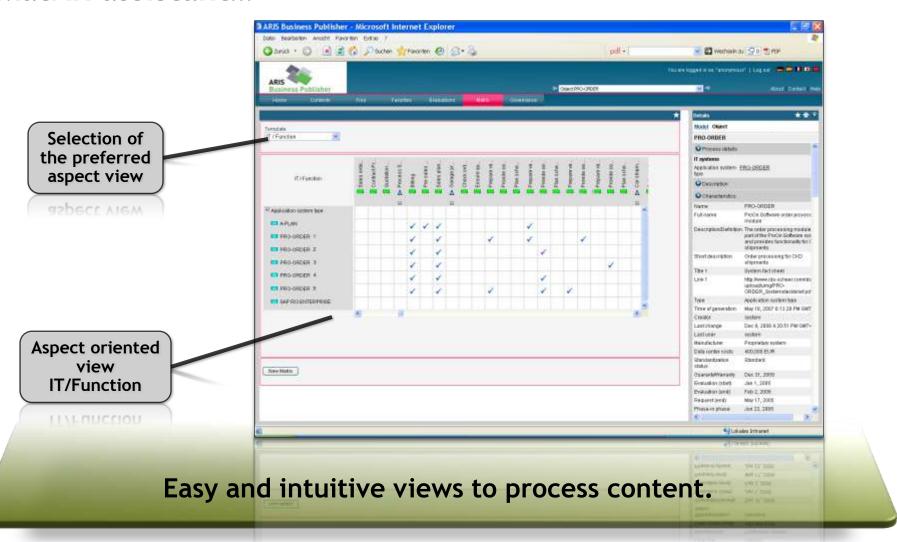
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Matrix assistant...



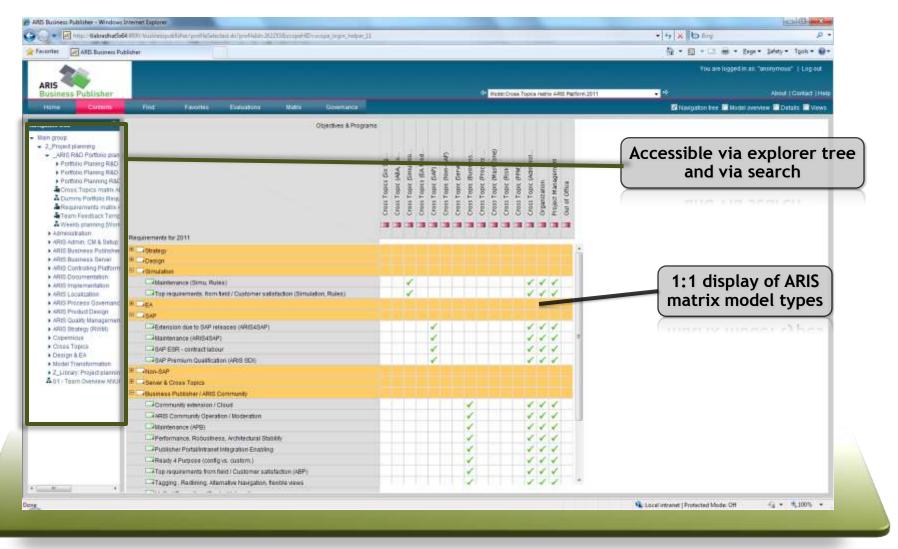


Matrix assistant...

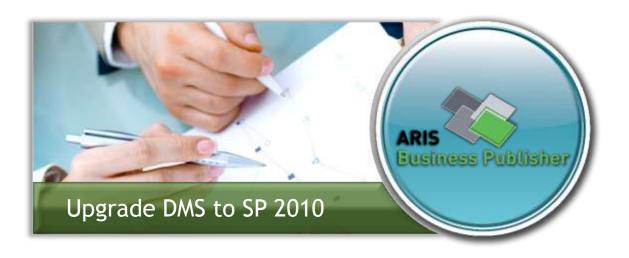


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Display matrix model types...



ARIS Business Publisher





Extend the benefits of your process portal...

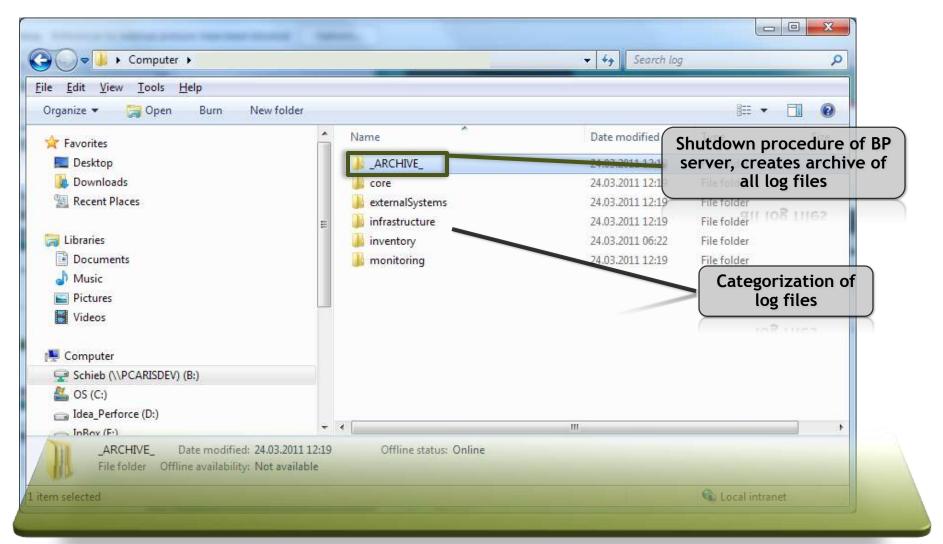
... by integrating Document Management Systems (DMS) SharePoint 2010 W B fo X M the South - Conteniose Hotmail & Contonios Links & Free Hotmail & Hot New College 🎝 • 🗊 - 🖸 📾 • Sets • Sicherheit • Extras • 😥 • Lotus. software Sales order processing United Motors Group Sales order processing May 3, 2007 3:43:27 PM GMT+2 Time of Creator w.becker Last change | Dec 21, 2009 4:02:39 PM GMT+2 documentum Type EPC Lastuser a division of EMC SAP model Process **DMS Adapter Entropy**Soft Open document Sales contract located in various **DMS System**

ARIS Business Publisher



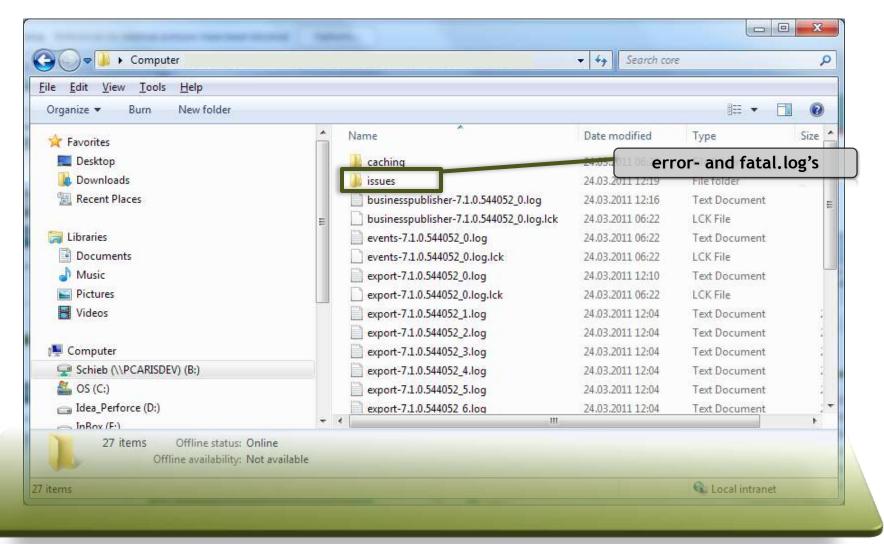
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Log and monitoring files...



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Log and monitoring files...

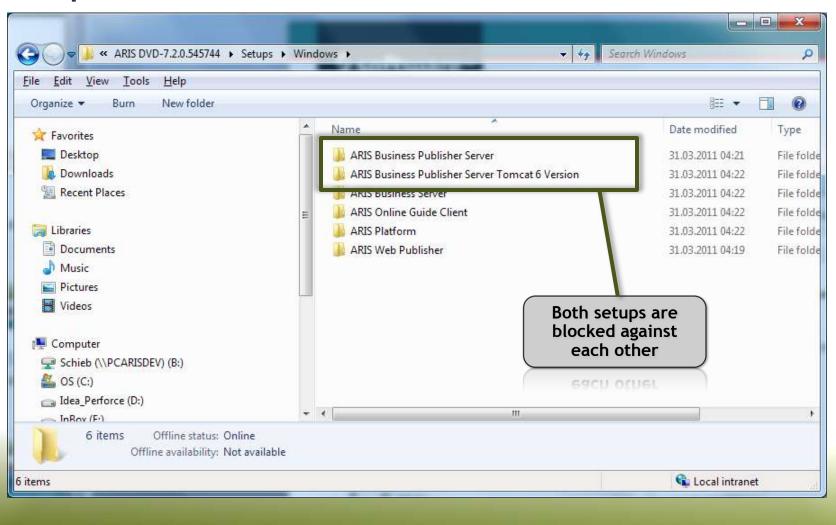


ARIS Business Publisher



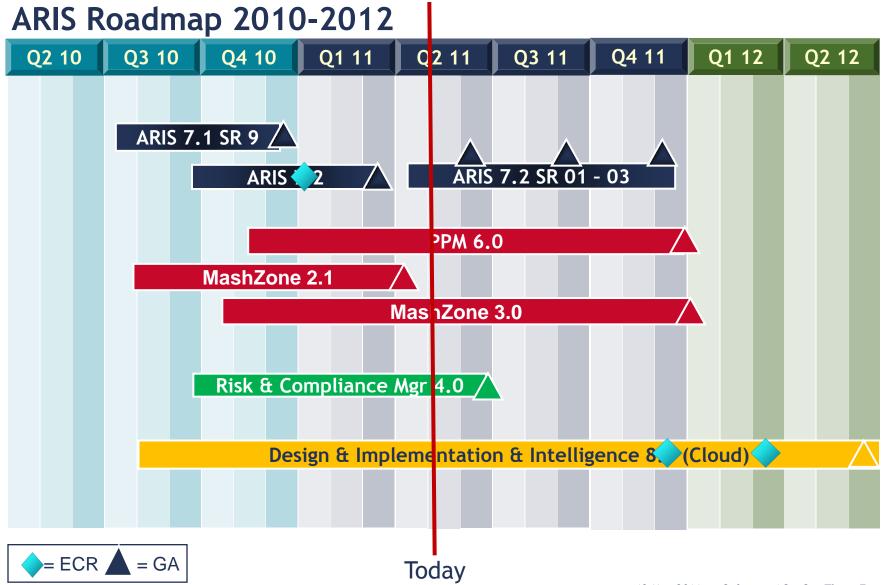
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2 Setups on DVD ...











ARIS Roadmap (1)

Business Strategy

- **Enhance Strategy Mapping**
- Strategy Dashboard

Business Transformation & Enterprise Architecture

- BPA/EA Intelligence
- Flexible Meta Model
- Extended BPMN 2.0 Support
- Model-to-Execute (Data, Services, Rules)

Processes to the People

- Improved UI and Perspectives
- Communication
- Collaboration



ARIS Roadmap (2)

Intelligence to the People

- New visualization gadgets
- **Business Server Connectivity**
- Event enabling
- Mobile Analytics

Extreme Collaboration

- Private & Public cloud deployment (e.g. multi-tenant)
- Social & Communities
- Light Web Client for Design (most likely HTML 5)
- Collaboration & Project Spaces



ARIS 8.0 Outlook Business Strategy

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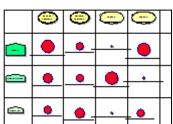
New Bundle: ARIS Business Strategy

Design your Strategy

$\Theta \Theta \Theta$ Strategy Map (BSC)







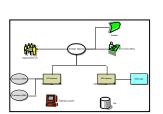
Business Segment Matrix



Business Model Canvas (Osterwalder)



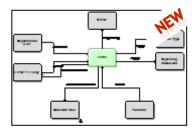
Roadmap Diagram



KPI Allocation Diagram BSC/BMM



SWOT-Diagram (BMM)



Strategy Allocation Diagram (BMM)

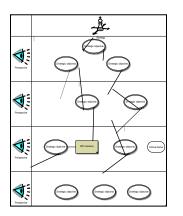
Control your Strategy



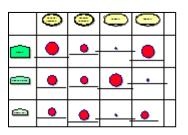


MashZone + predefined Content

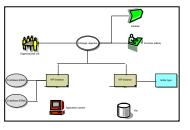
"ARIS Business Strategy" extends ARIS BSC to a more comprehensive package of strategic modeling facilities.



Strategy Map (BSC)



Business Segment Matrix



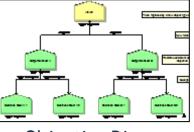
KPI Allocation Diagram (BSC/BMM)



SWOT-Diagram (BMM)



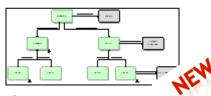
(Business Model Canvas)



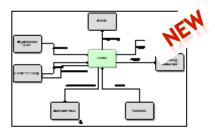
Objective Diagram (BMM)



Roadmap Diagram



Strategy Diagram (BMM)



Strategy Allocation Diagram (BMM)

"ARIS Business Strategy" extends ARIS BSC to a more comprehensive package of strategic modeling facilities

ARIS BSC

BSC Cause-and-Effect Diagrams → Strategy Maps

BSC Management View (Report)

BSC Import/Export KPI

BSC Planned-Actual Comparison (Macro)

BMM Strategy Diagram

BMM Objective Diagram

BMM Assessment Diagram (SWOT)

(Business Model Canvas (Osterwalder))

Roadmap Diagram (Tetra Pak)

+ Symbol Face Lift



ARIS 8.0 Outlook Business Transformation & Enterprise Architecture

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BPA/EA Intelligence & flexible meta model

Advanced analytics based on ARIS repository data

Easy definition of user-defined queries

Flexible result and view visualization

Flexible reporting of ARIS data in reporting tools like Business Objects/Crystal Reports and Cognos.

Definition of your own meta model

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Advanced analytics & flexible meta model highlights

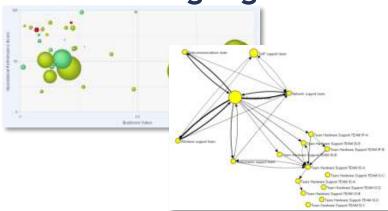
Stakeholder-oriented analytics Enable various stakeholders to create user-defined comprehensive analytics on ARIS repository data

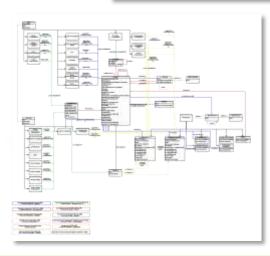
Enhanced composition of analysis
Flexible and easy querying, reporting
and view generation

Meta model definition

Configure the ARIS meta model. Add new artifacts, connections and models and thus create an own meta model

Improved, user-oriented analysis and faster results





Flexible description of your organization

Advanced Analytics: Three different actions

- Definition of queries
- Definition of templates
- Visualization of the result



Flexible Meta-Model - Functional Enhancements Planned

Create new meta model

An existing meta model (ARIS framework, BPMN, ...) can be enhanced or a complete new one can be defined (new object types, new connection, ...).

Store, export and import meta models

The new meta model can be stored, exported and imported. Thus it can be shared with others.

Merge existing meta models

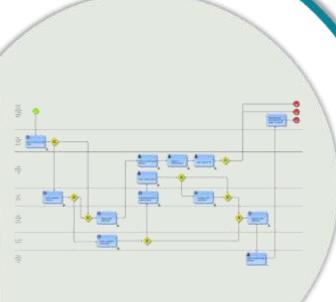
Existing meta models can be merged to create a new one or to consolidate different approaches.

Copy of meta models

Existing meta models can be used to derive new ones. This can be done by using a copy functionality.

Conflict handling (backup/ restore) The used meta model is also part of every ARIS database and will be handled in the case of a restore by a conflict management.

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Extended BPMN 2.0 support

Full conformance for process modeling with BPMN 2

Expanding of standard EPC functionalities to BPMN

BPMN import & export extension

BPMN-based evaluations

Enhancing BPMN modelling for business modelling purposes



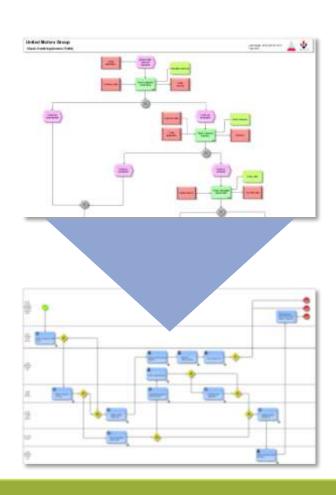
Extended BPMN 2.0 support Highlights

Method extension for BPMN 2.0 Integration with existing ARIS views and methods for business process management and process execution

Enhanced BPMN functionalities
Using existing EPC evaluation reports
and simulation capabilities for BPMN

Extended process model exchange Support of synchronization of BPMN with SAP Solution Manager and XML as standard import/export format

Extended modeling capabilities for business and technical users



Facilitated exchange of process information

Model-to-Execute - Functional Enhancements Planned

Business Rules integration

- Integration of Business Rules handling from ARIS Business Level into wM Designer
- Modeling wM Business Rules in ARIS processes

Data modeling integration

Modeling data flow in ARIS on business level and detailed technical level and transfer to wM Designer process flow



ARIS 8.0 Outlook Processes to the People

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Improved ARIS User Interface and Perspectives

Collaboration

Improved, state-of-the art user interface

New explorer handling and easy access to ARIS content

Context-based and stakeholder-oriented perspectives

Faster information retrieval and presentation



New UI and Perpectives Highlights

State-of-the art user interface Tab-based and context-sensitive user interface

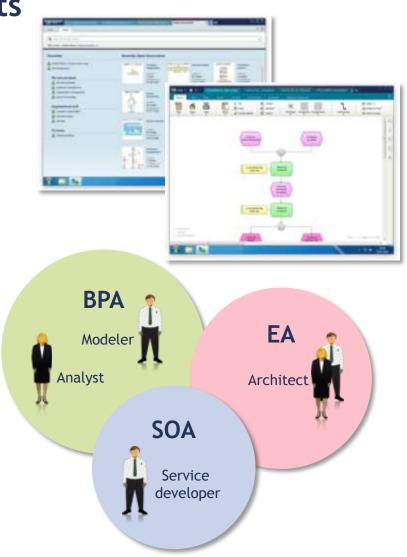
Context-based perspectives

Limitation of functionalities related to working context (i.e. BPM, EA) and user requirements (i.e. modeler, analyst)

ARIS Rocket Search integration

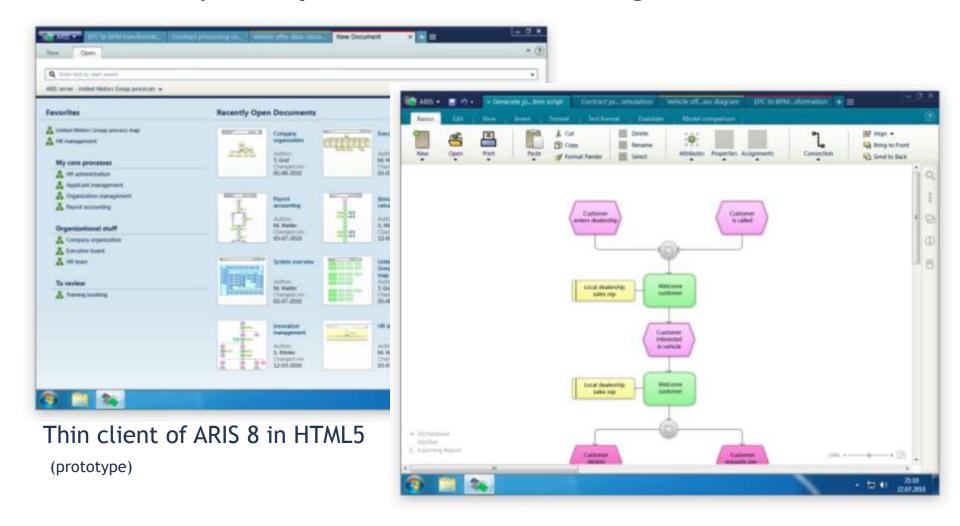
Easy and fast discovering of information without methodology knowledge

Improved used-friendliness and better work-support





Next Generation BPM: ARIS Cloud Solution -Cloud-ready in Sept 2011; ARIS 8 coming mid 2012



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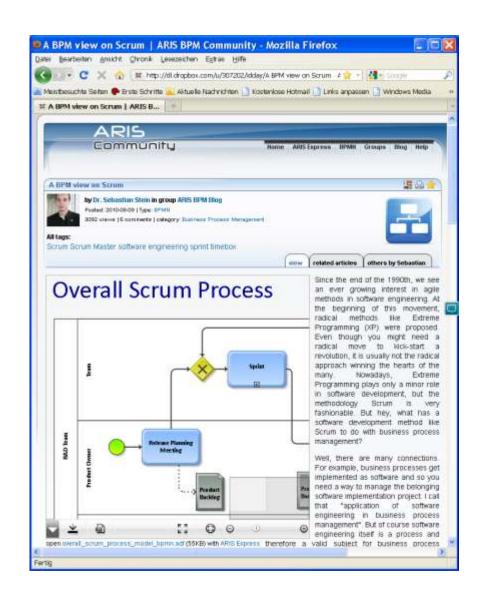
Model Viewer (Q1 2011)

Before:

ARIS Express models in ARIS Community are size-limited pictures only

Modelviewer

- Provide "Google map" like navigation in models
- Embed models in your own web pages
- First steps in BPA Cloud Initiative (Thin Client, Technology, etc.)



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Processes to the People Communication

Business role related visualization of information

Flexible integration in existing portals

Module-based composition of content

Web-like presentation and navigation

Interaction and collaboration



Processes to the People Communication highlights

User-specified content presentation
Business-context related view on
content composed of self-defined
modules

Web-like visualization and navigation Easy-to-navigate and flexible content representation based on ARIS Rocket Search

User interaction and collaboration
Discuss and exchange model
information in the process publication

Easy-to-use and highly configurable visualization of company content



Increased productivity as well as higher portal usage and acceptance



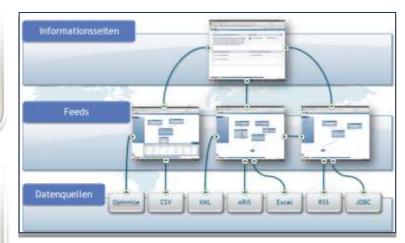
Process publishing highlights

Flexible Integration through configuration Customizing of look & feel through system-aided configuration

Interaction and collaboration

Direct adjustment of process content within the process publishing through workflow integration









Easy-to-use and configurable process visualization

Increased productivity as well as higher portal usage and acceptance



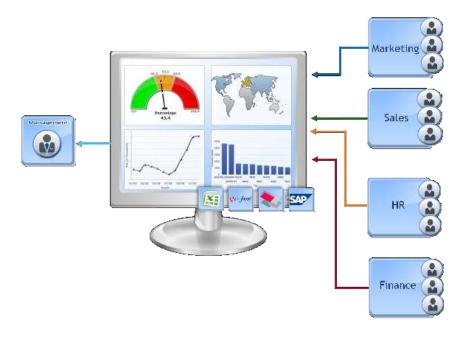
ARIS 8.0 Outlook Intelligence to the People - ARIS MashZone

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MashZone 2

Available since September, 14th 2010

- **Enterprise Edition**
 - Advanced license model
 - Anonymous MashApps
 - ▶ LDAP Active Directory integration
- Visualization
 - ▶ Google Maps™ Integration
 - Flexible polygon maps
 - Base-lining
 - PPM-charts
- Data sources
 - ARIS Business Server Connectivity
 - webMethods Optimize data source
 - JDBC integration



MashZone 2.1

MashZone 2.1 is a minor release which improved in various areas

- CEP dashboard for webMethods Business Events
 - MashZone Event Edition introduces webMethods Broker data source
 - wM Business Events bundle includes Mash7one Event Edition.
- Google improvements
 - Layered maps (region, route, points)
 - Address lookup
 - Google authentication
- SSO capabilities to embed MashApps within My webMethods
- New additional platform supported: red hat & SUSE Linux
- New distribution channel: MashZone setup is available via SAG installer
- Chart colors became customizable via templates or data driven
- Export any chart as bitmap or its data as text files
- Copy and Paste within MashZone Composer

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MashZone 3

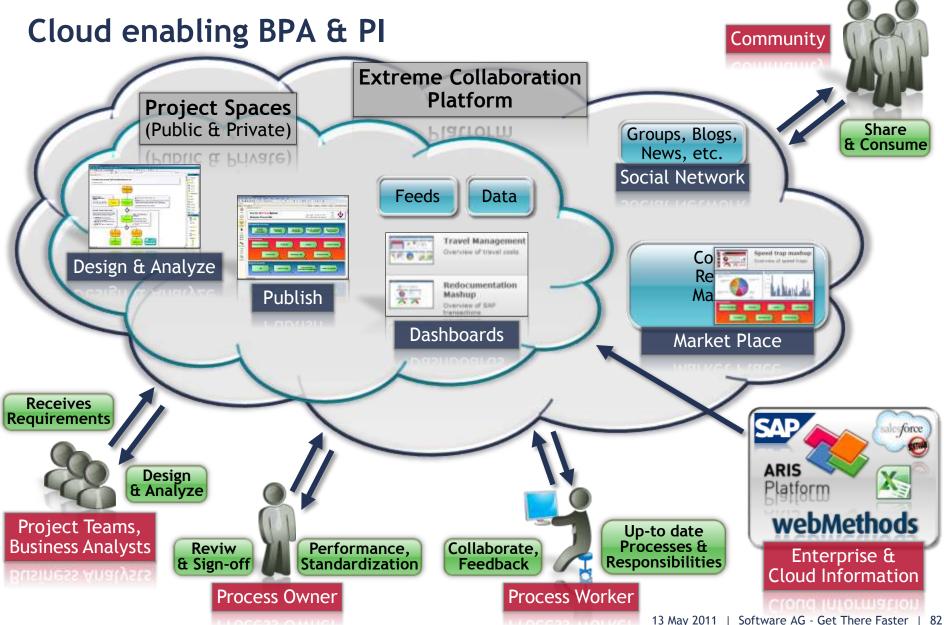
Planned for Q4 2011

- Performance Dashboard replacement
 - Feature catch-up
 - Widget Grouping / Library
 - Migration path
- Additional Visualizations
 - Widget to navigate relations, e.g. graph and network
- Mobile Analytics
- SOAP SAP BW data source
- Theme builder



ARIS 8.0 Outlook Extreme Collaboration

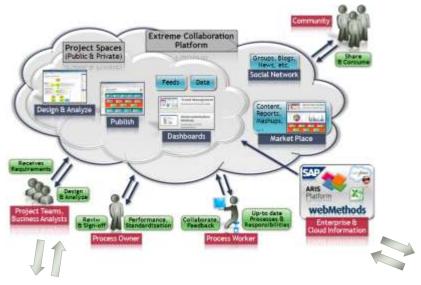
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Mobile Scenarios

To complete our Cloud Strategy



Mobile BPA

Viewing Sign-off Job-desription Guidlines



Mobile PI **Dashboards Alerts** PI App Store





Governance, Risk & Compliance Roadmap



As of Feb 2011

