



Supported Platforms

ARIS Platform

Version 7.2 - Service Release 6

June 2014

This document applies to ARIS Version 7.2 and to all subsequent releases. Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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| Supported Server Operating System Platforms | | | Win XP Pro (32/64 bit) | Windows 7 Pro/Ent (32bit/64bit) | Windows 2003 (32/64 bit) | Windows 2003 R2 (32/64 bit) | Windows Server 2008 (64 bit) | Windows Server 2008 R2(64 bit) | Solaris 9 SPARC (64 bit) | Solaris 10 SPARC (64 bit) | Solaris 10 Intel (64 bit) | HP UX 11 (64 bit) | Linux Debian 5 (32/64bit) | Linux Debian 6 (32/64bit) | Linux SuSE SLES 10 (32/64 bit) | Linux SuSE SLES 11 (32/64 bit) | Linux RedHat ES 4 (32/64 bit) | Linux RedHat ES 5 (64 bit) | Linux RedHat ES 6 (64bit) | Citrix XenApp Server 5.0 | VMWare ESX 3.5 | VMWare ESX 4 | VMWare ESX 5 | Amazon EC2 with Windows |
|---|----------------|-----|------------------------|---------------------------------|--------------------------|-----------------------------|------------------------------|--------------------------------|--------------------------|---------------------------|---------------------------|-------------------|---------------------------|---------------------------|--------------------------------|--------------------------------|-------------------------------|----------------------------|---------------------------|--------------------------|----------------|--------------|--------------|-------------------------|
| ARIS Business Server | 7.2.x | ABU | ✓ (4) | --- | ✓ (4) | ✓ (4) | ① (3,4,7) | ① (3,4,7) | ① (1,6) | ① (1,6) | ① (1,6) | ① (1,6) | --- | --- | --- | --- | --- | ① (1,6) | --- | ✓ | ① | ① | ① | ✓ |
| ARIS Business Publisher Server | 7.2.x | AGP | --- | --- | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | ① (1) | ① (1) | ① (1) | --- | --- | --- | --- | --- | ① (1) | ① (1) | --- | ✓ | ① | ① | ① | ✓ |
| ARIS Process Governance Server | 1.x.x | AGG | --- | --- | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | --- | ① (8,9,10) | ① (8,9,10) | --- | --- | --- | --- | --- | --- | --- | --- | ✓ | ① | ① | ① | ✓ |
| ARIS Process Performance Manager | 5.1.x | ACS | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | --- | --- | ✓ | ✓ | ✓ | ✓ | --- | ✓ | ✓ | --- | ① | ① | ① | ✓ |
| ARIS MashZone | 2.2.x 2.3.x | ACZ | ✓ | ✓ | ✓ | ✓ | ✓ | --- | --- | --- | --- | --- | --- | --- | --- | ✓ | ✓ | ✓ | --- | --- | ① | ① | ① | ✓ |
| ARIS Risk & Compliance Manager | 4.0 | ACR | ① (39) | ① (39) | ✓ | ✓ | ✓ | ✓ | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ARIS Risk & Compliance Manager | 4.1 | ACR | ① (39) | ① (39) | ✓ | ✓ | ✓ | ✓ | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |

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| Supported Client Operating System Platforms | | | | | | | | | | | | | | | | | | | | | | |
|---|----------------|-----|------------------------|------------------------------------|------------------------------------|------------------------------|---------------------------------|--|---|---------------------------|---------------------------|--------------------------------|--------------------------------|-------------------------------|------------------------------|--------------------------|----------------|--------------|--------------|-------------------------|-------|-----|
| Operating System | | | Win XP Pro (32/64 bit) | Windows Vista (Business, Ultimate) | Windows 7 (Prof., Ult.) (32/64bit) | Windows Server 2008 (64 bit) | Windows Server 2008 R2 (64 bit) | Solaris 9 SPARC (64 bit) (tested with SPARC and Intel) | Solaris 10 SPARC (64 bit) (tested with SPARC and Intel) | Linux Debian 5 (32/64bit) | Linux Debian 6 (32/64bit) | Linux SUSE SLES 10 (32/64 bit) | Linux SUSE SLES 11 (32/64 bit) | Linux RedHat ES 5 (32/64 bit) | Linux RedHat ES 6 (32/64bit) | Citrix XenApp Server 5.0 | VMWare ESX 3.5 | VMWare ESX 4 | VMWare ESX 5 | Amazon EC2 with Windows | | |
| | | | | | | | | | | | | | | | | | | | | | 7.2.x | AGA |
| ARIS Business Architect | 7.2.x | AGA | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Architect for SAP | 7.2.x | AIB | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Designer | 7.2.x | AGD | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Designer for SAP | 7.2.x | AID | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Optimizer | 7.2.x | ATO | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Rules Designer | 7.2.x | AIR | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Simulator | 7.2.x | AGU | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS IT Architect | 7.2.x | AGI | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS IT Designer | 7.2.x | AGE | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS SOA Architect | 7.2.x | AIA | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS SOA Designer | 7.2.x | AIG | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS UML Designer | 7.2.x | AIU | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS ArchiMate Modeler | 7.2.x | AGO | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS BI Modeler | 7.2.x | AIO | ✓ (4) | ✓ (4) | Ⓢ (4,7) | Ⓢ (4,7) | Ⓢ (4,7) | --- | --- | --- | --- | --- | --- | ✓ (11) | --- | ✓ (11) | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Business Publisher | 7.2.x | AGP | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | --- | --- | --- | --- | --- | --- | --- | --- | ✓ | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS IT Inventory | 7.2.x | AGV | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | --- | --- | --- | --- | --- | --- | --- | --- | ✓ | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Process Automation Architect | 7.2.x | AGC | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | ✓ (4) | --- | --- | --- | --- | --- | --- | --- | --- | ✓ | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Process Board | 1.x.x | APB | ✓ (4,12) | ✓ (4,12) | ✓ (4,12) | ✓ (4,12) | ✓ (4,12) | --- | --- | --- | --- | --- | --- | --- | --- | ✓ | Ⓢ | Ⓢ | Ⓢ | ✓ | | |
| ARIS Process Performance Manager | 5.1.x | ACS | Ⓢ (34) | Ⓢ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS PPM Customizing Toolkit | 5.1.x | ACS | Ⓢ (34) | Ⓢ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | ✓ (34) | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS JDBC-2-PPM Extractor | 5.1.x | ACS | ✓ | Ⓢ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | --- | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS SAP-2-PPM Extractor | 5.1.x | ACS | ✓ (34,35,36) | --- | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | --- | --- | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS CSV-2-PPM Extractor | 5.1.x | ACS | ✓ | Ⓢ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | --- | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS Performance Dashboard | 5.1.x | ACS | ✓ | Ⓢ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | --- | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS PPM Content Package MM | 5.1.x | ACS | ✓ (34,35,36) | --- | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | --- | --- | --- | --- | --- | --- | --- | --- | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS PPM Content Package SD | 5.1.x | ACS | ✓ (34,35,36) | --- | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | --- | --- | --- | --- | --- | --- | --- | --- | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS PPM Content Package HR | 5.1.x | ACS | ✓ (34,35,36) | --- | ✓ (34,35,36) | ✓ (34,35,36) | ✓ (34,35,36) | --- | --- | --- | --- | --- | --- | --- | --- | --- | Ⓢ (34) | Ⓢ (34) | Ⓢ (34) | ✓ (34) | | |
| ARIS MashZone | 2.2.x 2.3.x | ACZ | ✓ | ✓ | ✓ | ✓ | ✓ | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |

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| Supported Web Application Server | | | | | | | | | | | | | | |
|----------------------------------|----------------|-----|-----------------------|-----------------------|-----------------------|-----------------------|---------------|---------------|-----------------------|------------------|------------------|------------------|----------------|----|
| Web Application Server | | | Tomcat 5.5.x (32 bit) | Tomcat 5.5.x (64 bit) | Tomcat 6.0.x (32 bit) | Tomcat 6.0.x (64 bit) | WebSphere 6.1 | WebSphere 7.0 | SAP NetWeaver CE 7.10 | BEA Weblogic 8.1 | BEA Weblogic 9.x | Oracle AppServer | Oracle WLS 11g | |
| ARIS Business Publisher | 7.2.x | AGP | ✓ | ✓ | -- | ✓ | ⓘ (1) | ⓘ (1,41,42) | ⓘ (1) | -- | -- | -- | -- | |
| ARIS IT Inventory | 7.2.x | AGV | ✓ | ✓ | -- | ✓ | -- | -- | ⓘ (1) | -- | -- | -- | -- | |
| ARIS Process Governance Server | 1.x.x | AGG | -- | -- | ⓘ (13) | ✓ | -- | -- | -- | -- | -- | -- | -- | |
| ARIS Process Performance Manager | 5.1.x | ACS | ✓ | ✓ | ✓ | ✓ | -- | -- | -- | -- | -- | -- | -- | |
| ARIS Performance Dashboard | 5.1.x | ACS | ✓ | ✓ | ✓ | ✓ | -- | -- | ✓ | -- | -- | -- | -- | |
| ARIS Risk & Compliance Manager | 4.0 | ACR | -- | -- | ✓ | ✓ | -- | -- | -- | -- | -- | -- | -- | |
| ARIS Risk & Compliance Manager | 4.1 | ACR | -- | -- | ✓ | ✓ | -- | -- | -- | -- | -- | -- | -- | |
| ARIS MashZone | 2.2.x 2.3.x | ACZ | -- | -- | -- | -- | -- | -- | -- | -- | -- | -- | -- | -- |

| Supported Web Server | | | | | | | | | | | | | | |
|----------------------------------|----------------|-----|--------------|--------------|--------------|----|----|----|----|----|----|----|----|----|
| Web Server | | | Apache 1.3.x | Apache 2.0.x | Apache 2.2.x | S6 | S7 | | | | | | | |
| ARIS Business Publisher Server | 7.2.x | AGP | ✓ | ✓ | ✓ | ✓ | ✓ | | | | | | | |
| ARIS Process Performance Manager | 5.1.x | ACS | -- | ✓ | ✓ | ✓ | -- | -- | -- | -- | -- | -- | -- | -- |
| ARIS Risk & Compliance Manager | 4.0 | ACR | -- | ✓ | ✓ | -- | -- | -- | -- | -- | -- | -- | -- | -- |
| ARIS Risk & Compliance Manager | 4.1 | ACR | -- | ✓ | ✓ | -- | -- | -- | -- | -- | -- | -- | -- | -- |
| ARIS MashZone | 2.2.x 2.3.x | ACZ | -- | -- | -- | -- | -- | -- | -- | -- | -- | -- | -- | -- |

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| Supported Database Systems | | | | | | | | | | | | | |
|----------------------------------|-------|-----|--------------------------|-------------------|-------------------|-------------|----------------|----------------------------|----------------------------|-------------------------------|-----------------|-----------------|--------|
| Database System | | | Standard database system | Oracle 10.1 (10g) | Oracle 10.2 (10g) | Oracle 11.x | Oracle Express | MS SQL 2000 Enterprise Ed. | MS SQL 2005 Enterprise Ed. | MS SQL 2008 Enterprise Ed. R2 | IBM DB2 UDB 9.5 | IBM DB2 UDB 9.7 | Derby |
| ARIS Business Server | 7.2.x | ABU | ✓ | ✓ | ✓ | ✓ (15) | --- | --- | ① (4,14) | ① (4,14) | ✓ | --- | --- |
| ARIS Business Publisher Server | 7.2.x | AGP | ✓ | ✓ | ✓ | ✓ (15) | ✓ | --- | ① (4,14) | ① (4,14) | --- | --- | --- |
| ARIS Process Governance Server | 1.x.x | AGG | ✓ | --- | ✓ | ✓ (15) | --- | --- | ① (4,14) | ① (4,14) | --- | --- | --- |
| ARIS Process Performance Manager | 5.1.x | ACS | --- | ✓ | ✓ | ✓ | --- | ① (28,29,30) | ① (28,29,30) | ① (30,32,33) | ✓ | ✓ | --- |
| ARIS PPM Customizing Toolkit | 5.1.x | ACS | --- | ✓ | ✓ | ✓ | --- | ① (27,28) | ① (27,28) | ① (30,32,33) | ✓ | ✓ | --- |
| ARIS JDBC-2-PPM Extractor | 5.1.x | ACS | --- | ✓ | ✓ | ✓ | --- | ① (27,28) | ① (27,28) | ① (30,32,33) | ✓ | ✓ | --- |
| ARIS Risk & Compliance Manager | 4.0 | ACR | --- | --- | ✓ | ✓ | --- | ✓ | ✓ | ✓ | --- | --- | ① (39) |
| ARIS Risk & Compliance Manager | 4.1 | ACR | --- | --- | ✓ | ✓ | --- | ✓ | ✓ | ✓ | --- | --- | ① (39) |

| Supported Database Systems | | | | | | | | | | | | | |
|--|---------|--|--------------------------|-------------------|-------------------|-------------|----------------|----------------------------|----------------------------|-------------------------------|-----------------|-----------------|--|
| Database System | | | Standard database system | Oracle 10.1 (10g) | Oracle 10.2 (10g) | Oracle 11.x | Oracle Express | MS SQL 2000 Enterprise Ed. | MS SQL 2005 Enterprise Ed. | MS SQL 2008 Enterprise Ed. R2 | IBM DB2 UDB 9.5 | IBM DB2 UDB 9.7 | |
| Windows XP Pro + SPs (32 bit) | (4)(21) | | ✓ (16,18) | ✓ (17) | ✓ (17) | ✓ (15,17) | ✓ (17) | ✓ (17) | ✓ (17) | ✓ (17) | ✓ (17) | --- | |
| Windows Server 2003 SP2/R2 (32/64 bit) | (21) | | ✓ (16,18) | ✓ (17) | ✓ (17) | ✓ (15,17) | ✓ (17) | ✓ (17) | ✓ (17) | ✓ (17) | ✓ (17) | --- | |
| Windows Server 2008 (64 bit) | (21) | | ✓ (16,18) | ✓ (17) | ✓ (17) | ✓ (15,17) | ✓ (17) | --- | ✓ (17) | ✓ (17) | --- | --- | |
| HP UX 11 (54 bit) | (1)(22) | | --- | ✓ (17) | ✓ (17) | ✓ (15,17) | --- | --- | --- | --- | --- | --- | |
| Sun Solaris 9, 10 | (1)(19) | | --- | ✓ (17) | ✓ (17) | ✓ (15,17) | --- | --- | --- | --- | --- | --- | |
| Linux | (1)(20) | | --- | ✓ (17) | ✓ (17) | ✓ (15,17) | --- | --- | --- | --- | --- | --- | |
| VMWare ESX 3.x, 4.0 and 4.1 | | | ✓ (16,18) | ✓ (17) | ✓ (17) | ✓ (15,17) | ✓ (17) | ✓ (17) | ✓ (17) | ✓ (17) | --- | --- | |

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| Supported Web Browser | | | | | | | | | | | | | | |
|---|----------------|------|---------------------|---------------------|-----------------------------|-----------------------------|-------------|-------------|-------------|-----------------|---------------|--|--|--|
| Web Browser | | | Internet Explorer 6 | Internet Explorer 7 | Internet Explorer 8 (32bit) | Internet Explorer 9 (32bit) | Firefox 1.x | Firefox 2.x | Firefox 3.x | Firefox 6.x ff. | Google Chrome | | | |
| ARIS Business Architect | 7.2.x | AGA | ✓ | ✓ | ✓ | Ⓜ (23) | --- | --- | Ⓜ (5) | ✓ | ✓ | | | |
| ARIS Business Designer | 7.2.x | AGD | ✓ | ✓ | ✓ | Ⓜ (23) | --- | --- | Ⓜ (5) | ✓ | ✓ | | | |
| ARIS Business Publisher | 7.2.x | AGP | ✓ | ✓ | ✓ | Ⓜ (23) | ✓ | ✓ | ✓ | ✓ | --- | | | |
| ARIS IT Inventory | 7.2.x | GAGV | ✓ | ✓ | ✓ | Ⓜ (23) | ✓ | ✓ | ✓ | ✓ | ✓ | | | |
| ARIS Process Governance Architect | 7.2.x | AGG | ✓ | ✓ | ✓ | Ⓜ (23) | --- | --- | Ⓜ (5) | ✓ | ✓ | | | |
| ARIS Process Board | 1.x.x | APB | ✓ | ✓ | ✓ | Ⓜ (23) | --- | --- | Ⓜ (5) | ✓ | --- | | | |
| ARIS Process Performance Manager Client | 5.1.x | ACS | ✓ | ✓ | ✓ | Ⓜ (23) | ✓ | ✓ | ✓ | ✓ | --- | | | |
| ARIS Performance Dashboard | 5.1.x | ACS | ✓ | ✓ | ✓ | Ⓜ (23) | ✓ | ✓ | ✓ | ✓ | --- | | | |
| ARIS MashZone | 2.2.x 2.3.x | ACZ | Ⓜ | ✓ | ✓ | Ⓜ (23) | ✓ | ✓ | ✓ | ✓ | --- | | | |
| ARIS Risk & Compliance Manager | 4.0 | ACR | Ⓜ | ✓ | ✓ | ✓ | --- | --- | ✓ | ✓ | --- | | | |
| ARIS Risk & Compliance Manager | 4.1 | ACR | Ⓜ | ✓ | ✓ | ✓ | --- | --- | ✓ | ✓ | --- | | | |

| Supported JAVA versions | | | | | | | | | | | | | | |
|--|-------|------|---------|---------|---------|--|--|--|--|--|--|--|--|--|
| JAVA version | | | 1.5.0.x | 1.6.0.x | 1.7.0.x | | | | | | | | | |
| ARIS Business Architect | 7.2.x | AGA | ✓ | Ⓜ (5) | Ⓜ (41) | | | | | | | | | |
| ARIS Business Designer | 7.2.x | AGD | ✓ | Ⓜ (5) | Ⓜ (41) | | | | | | | | | |
| ARIS Business Publisher | 7.2.x | AGP | ✓ | Ⓜ (5) | Ⓜ (41) | | | | | | | | | |
| ARIS IT Inventory | 7.2.x | GAGV | ✓ | Ⓜ (5) | Ⓜ (41) | | | | | | | | | |
| ARIS Process Governance Architect | 7.2.x | AGG | --- | Ⓜ (5) | Ⓜ (41) | | | | | | | | | |
| ARIS Process Board | 1.x.x | APB | --- | Ⓜ (5) | Ⓜ (41) | | | | | | | | | |
| ARIS Process Performance Manager Server | 5.1.x | ACS | ✓ | ✓ (38) | --- | | | | | | | | | |
| ARIS Process Performance Manager Analysis Server | 5.1.x | ACS | --- | ✓ (38) | --- | | | | | | | | | |
| ARIS Process Performance Manager Client | 5.1.x | ACS | ✓ | ✓ | --- | | | | | | | | | |
| ARIS PPM Configuration Toolkit | 5.1.x | ACS | ✓ | ✓ | --- | | | | | | | | | |
| ARIS JDBC-2-PPM Extractor | 5.1.x | ACS | ✓ | ✓ | --- | | | | | | | | | |
| ARIS SAP-2-PPM Extractor | 5.1.x | ACS | ✓ (37) | ✓ (37) | --- | | | | | | | | | |
| ARIS CSV-2-PPM Extractor | 5.1.x | ACS | ✓ | ✓ | --- | | | | | | | | | |
| ARIS Performance Dashboard | 5.1.x | ACS | ✓ | ✓ | --- | | | | | | | | | |
| ARIS PPM Content Package MM | 5.1.x | ACS | ✓ (37) | ✓ (37) | --- | | | | | | | | | |
| ARIS PPM Content Package SD | 5.1.x | ACS | ✓ (37) | ✓ (37) | --- | | | | | | | | | |
| ARIS PPM Content Package HR | 5.1.x | ACS | ✓ (37) | ✓ (37) | --- | | | | | | | | | |
| ARIS Risk & Compliance Manager | 4.0 | ACR | --- | ✓ (37) | --- | | | | | | | | | |
| ARIS Risk & Compliance Manager | 4.1 | ACR | --- | ✓ (37) | --- | | | | | | | | | |

Unless otherwise specified in our documentation, we encourage installing the latest service packs, patch-bundles and fixes for the supported operating systems and products if those are recommended by the respective vendor. Please report defects resulting from 3rd party supplied fixes, patches or service packs to the vendor directly.

Software AG tests its software against specific versions of operating systems and supported products (RDBMSs, JDKs, browsers, application servers, directory servers) and not specifically against all possible combinations of patches, fixes and hardware that might comprise that platform. Therefore, Software AG may not use the exact same versions of fixes, patches or service packs for operating systems and supported software products, when troubleshooting a customer issue.

Supported LDAP systems

ARIS with LDAP: LDAP installations executed by customers themselves are only supported when they use Active Directory.

Other LDAP systems have to be configured by Customized Solutions.

| LDAP system | | | Active Directory Windows 2003 Server | Active Directory Domain Services Windows 2008 Server | OpenLDAP | Apache Directory | SunOne | | | | | | | |
|----------------------------------|----------------|-----|---|--|----------|------------------|--------|--|--|--|--|--|--|--|
| ARIS Business Server | 7.2.x | ABU | ✓ | --- | --- | --- | --- | | | | | | | |
| ARIS Business Publisher Server | 7.2.x | AGP | ✓ | --- | --- | --- | --- | | | | | | | |
| ARIS Process Governance Server | 1.x.x | AGG | ✓ | --- | --- | --- | --- | | | | | | | |
| ARIS MashZone | 2.2.x 2.3.x | ACZ | ✓ | --- | --- | --- | --- | | | | | | | |
| ARIS Process Performance Manager | 5.1.x | ACS | ✓ | --- | ✓ | --- | --- | | | | | | | |
| ARIS Risk & Compliance Manager | 4.0 | ACR | --- | --- | ✓ | --- | --- | | | | | | | |
| ARIS Risk & Compliance Manager | 4.1 | ACR | --- | --- | ✓ | --- | --- | | | | | | | |

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| Used Ports in ARIS standard installation | | | | | | |
|--|----------------|-----|--|-------------|--------------|------------------|
| | | | Port | WS Port | AJP 1.3 Port | Batchserver Port |
| ARIS Business Server | 7.2.x | ABU | 16070 - 16081 | --- | --- | --- |
| ARIS Business Architect | 7.2.x | AGA | 16091 | --- | --- | --- |
| ARIS Business Designer | 7.2.x | AGD | 16093 | --- | --- | --- |
| ARIS Business Publisher Server | 7.2.x | AGP | 16084 + 16092 | 9090 + 9095 | 8009 | 16084 |
| ARIS IT Inventory | 7.2.x | AGV | 16084 + 16092 | 9090 + 9095 | 8009 | 16084 |
| ARIS Process Governance Server | 7.2.x | AGG | --- | 7071 + 7076 | 7079 | --- |
| ARIS Process Board | 1.x.x | APB | --- | 7071 | --- | --- |
| ARIS MashZone | 2.2.x 2.3.x | AMZ | 16500 - 16600 | 16550+16555 | --- | --- |
| ARIS Process Performance Manager | 5.1.x | ACS | 16500,16501,16502,16590, 16589,16591 16555,16550,16550 | 80/443 | --- | --- |
| ARIS Risk & Compliance Manager | 3.1.x | ACR | | 8060 + 8006 | 8009 | 1099 |
| ARIS Risk & Compliance Manager | 4.0 | ACR | | 8060 + 8006 | 8009 | 4726, 4727 |
| ARIS Risk & Compliance Manager | 4.1 | ACR | | 8060 + 8006 | 8009 | 4726, 4727 |

| Tested Document Management Systems (25) | | | | | | | | |
|---|-----------------------|-----|--|--|--|--|--|--|
| | CFS server 4.5.x (24) | JRC | | | | | | |
| Alfresco 2.0 or higher | ✓ | .. | | | | | | |
| EMC Documentum Content Server 5.2.5 or higher | ✓ | .. | | | | | | |
| Lotus Notes (read-only) 6.5.4 or higher, 7.0, 8.0 | ✓ | .. | | | | | | |
| Microsoft SharePoint 2007 | ✓ | .. | | | | | | |
| Microsoft SharePoint Object Model connector (Microsoft Office SharePoint Server 2007) | ✓ | .. | | | | | | |
| Windows SharePoint Services 3.0 (WSS 3.0) | ✓ | .. | | | | | | |
| Microsoft SharePoint Server 2010 | ✓ | .. | | | | | | |
| Microsoft SharePoint Foundation 2010 | ✓ | .. | | | | | | |
| Open Text Livelink 9.2 SP1 or higher | ✓ | .. | | | | | | |
| Open Text eDOCS 5.1.0.5 and 5.2.1 (formerly Hummingbird DM) | ✓ | .. | | | | | | |
| Oracle UCM 10 or higher (Stellent 7.5) | ✓ | .. | | | | | | |
| Xerox DocuShare 4.0 or higher | ✓ | .. | | | | | | |
| Jackrabbit 1.x (not suitable for live environments) | --- | ✓ | | | | | | |

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| Recommended user-related Business Server dimensioning | | | | | | |
|---|--------------------------|----------------------|-----|-------------|-------|--------------------------|
| | | ARIS Business Server | | | | Database server |
| Number of users | Server scenario | Quantity | CPU | Main memory | RAM | DBMS |
| 1 - 50 | Single Server | 1 | 2 | 64 bit | 16 GB | Standard database system |
| 51 - 100 | Business Server Site | 1 | 4 | 64 bit | 32 GB | External systems |
| 101 - 200 | Business Server Site | 1 | 4 | 64 bit | 64 GB | External systems |
| 201 - 400 | Business Server Site (2) | 2 | 4 | 64 bit | 64 GB | External systems |
| n * 200 | Business Server Site (2) | n (1) | 4 | 64 bit | 64 GB | External systems |

| Legend |
|--|
| (1) n stands for a number of Business Server sites greater than 1. The RAM required for reports varies greatly. Therefore, we recommend that you run these under UNIX or on a 64-bit system. |
| (2) Please contact Software AG (http://www.softwareag.com) |

| Recommended ARIS Business Server hardware | | | |
|--|--|--------------------------|--|
| The same applies, if ARIS Business Server and ARIS Process Governance Server are installed on the same computer. | | | |
| Hardware | Processor | Memory | |
| Recommended | Intel® Xeon® 5500 processor series, Quad-Core Intel® Xeon® | 64 bit system, 64 GB RAM | |
| Minimum | Intel® Xeon® 5500 processor series, Quad-Core Intel® Xeon® | 64 bit system, 16 GB RAM | |

All ARIS clients use ARIS Business Server to access the database server and thus work with a common data basis. To ensure optimum load distribution and better protection against failure, more than one ARIS distribution and better protection against failure, more than one ARIS Business Server can be used. The default server includes: ARIS Business Server, ARIS Site Manager, ARIS Converter, VB report execution environment

ARIS Business Server saves configuration data at the operating system level. We strongly recommend protection at the operating system level to minimize the risk of data misuse. The system requirements depend on the number of users (1 GB main memory for 50 users) and use of certain features. ARIS Business Server does not support NAT (Network Address Translation) by default.

| Recommended user-related Business Publisher/IT Inventory dimensioning | | | | | |
|---|-----------|---------------------------------------|-------|-----------------------------|-----------------------------|
| Hardware | Processor | | RAM | Controller | Hard disk |
| Number of users | Quantity | Name | | | |
| Up to 25 simultaneous users | 1 | Dual Intel® Xeon® 5.X or more current | 4 GB | SAS/SATA with RAID 0 option | Rapid RAID array 15.000 rpm |
| Up to 100 simultaneous users | 1 | Dual Intel® Xeon® 5.X or more current | 8 GB | SAS/SATA with RAID 0 option | Rapid RAID array 15.000 rpm |
| Up to 200 simultaneous users | 1 | Intel® Xeon® 5.X 6c or more recent | 16 GB | SAS/SATA with RAID 0 option | Rapid RAID array 15.000 rpm |
| Up to 750 simultaneous users | 2 | Intel® Xeon® 5.X 6c or more recent | 64 GB | SAS/SATA with RAID 0 option | Rapid RAID array 15.000 rpm |

| Recommended user-related Client dimensioning | | | | |
|---|-------------------------|---|---|---|
| All programs, such as ARIS Business Architect or ARIS Business Designer, which you start as an application and not in browser mode are referred to as ARIS clients. All ARIS clients use ARIS Business Server to access the database server and thus work with a common data basis. For simultaneous use of other applications, a faster processor, additional memory, or system extension may be required. | | | | |
| Depending on the application scenario, large databases or models and the use of comprehensive macros may result in extended runtimes. ARIS clients and ARIS Web clients then require more RAM. More RAM is also required for automatic spell checking when more than two languages are used. | | | | |
| Hardware | Processor | RAM | Bandwidth | Hard disk |
| Recommended | Intel® Core 2; 2,33 GHz | Client installation with and without local database system: 4 GB RAM | 100 MBit/s | 2 GB For single-user installation: sufficient disk space for each user database. |
| Minimum | Intel® Core 2; 2,33 GHz | Client installation without local database system: 2 GB RAM Client installation with local database system: 4 GB RAM | 500 KBit/s. Lower bandwidths can result in reduced performance. | 2 GB For single-user installation: sufficient disk space for each user database. |

| Recommended process instance related ARIS Process Performance Manager Server dimensioning | | | | | |
|---|-----------|---------------------------------------|-------|---------------------|--|
| Hardware | Processor | | RAM | Hard disk | Recommended Database Specifications |
| Implementation Scenarios | Quantity | Name | | free space at least | |
| Demo Scenario (200.000 Process Instances) | 1 | Dual Intel® Xeon® 5.X or more current | 5 GB | 5 GB | Database on PPM server machine (Table space: 1 GB) |
| Small Scenario (5.000.000 Process Instances) | 4 | Dual Intel® Xeon® 5.X or more current | 16 GB | 12 GB | Database on separate machine (Table space: 50 GB) |
| Large Scenario (25.000.000 Process Instances) | 8 | Intel® Xeon® 5.X 6c or more recent | 64 GB | 50 GB | Database on separate machine (Table space: 250 GB) |

Virtual Machine Support

Software AG provides for all its software the definitions of supported, documented platform configurations (referred to here just as 'supported platform') which will include specific Operating System (OS) and hardware configurations, and may include Java Virtual Machine (JVM) and database versions. Customers can use a commercially available virtualization environment for a Software AG production environment if it accurately and completely emulates one of the supported platforms.

Customers who use virtual environments are required to comply fully with their contractual terms and conditions for licensing.

Software AG tests its software for operation on the supported platforms and not specifically against all possible combinations of hardware that might comprise that platform (for example, file system, disk controllers, memory configuration, display devices and so on). Therefore, the correct expertise, provision and management of a hardware configuration to support the platform remain the responsibility of our customers, whether directly using physical hardware or a virtualization environment.

Software AG tests and supports certain products on the specific virtualized environments listed in the system requirements section of the product documentation. Customers can use a different virtualized environment that accurately and completely emulates one of the supported platforms; however, if they encounter an issue that Software AG judges might be caused by the virtualized environment, then the customer is responsible for reproducing the issue on an actual supported platform before further analysis can take place. Software AG Global Support will refer customers to the Global Consulting Services group for guidance or recommendation about the use of virtualization software, or, if required, the best approaches for copying a system to a supported platform.

| Legend | |
|--------|---|
| ✓ | Supported / Released |
| ① | Supported with restrictions |
| --- | Not supported / Not released |
| 1 | Installation by Software AG only |
| 2 | ARIS Process Governance only with internal Document Storage (CouchDB) |
| 3 | Except execution of Visual Basic reports |
| 4 | Including all the manufacturer's service packs |
| 5 | We dis advise JRE 1.6.0_19 or higher |
| 6 | Service enabling is not supported on non-Windows platforms |
| 7 | No released SAP JCO 2.1.x available for this server platform. Usage of SAP JCO 3.0.x is recommended. |
| 8 | Apache Tomcat 6.0.8 (64 bit) tested and released |
| 9 | Only tested with SPARC |
| 10 | Except ARIS Document Storage (CouchDB) |
| 11 | Only installed Web client without local server |
| 12 | Process Board using Flash10 |
| 13 | Use of Solaris 10 only together with Tomcat 6.0.18 (64 bit) |
| 14 | Only mixed mode authentication (SQL Server and Windows Authentication Mode) |
| 15 | We recommend usage of JDBC driver version 11.2.0.2 or higher |
| 16 | ARIS default platform, database license included in the ARIS Business Server license |
| 17 | Database must be provided by the customer |
| 18 | We recommend 1 GB as the maximum size of all databases. The sum of *.db files in all data subfolders should not exceed this size. |
| 19 | Tested with SPARC + Intel processors |
| 20 | Tested with RedHat ES 5 (64 bit) |
| 21 | Itanium processors have not been approved for ARIS Process Platform installations on Windows systems |
| 22 | Tested with PA-RISC9 |
| 23 | 32bit only |
| 24 | It is not recommended to use CSF server 3.7.x |
| 25 | Only limited use (see "cloud_ready_configuration_guide.pdf") |
| 26 | ARIS PPM only support Sparc Architecture |
| 27 | Only JDBC driver version 2.2.0040 (SP3) available for SQL Server 2000 is supported |
| 28 | Multi-byte character sets (such as UTF-8) are not supported |
| 29 | Supported JDBC driver: 1.2.2828 and higher |
| 30 | If you use MS SQL Server 2000/MS SQL Server 2005/MS SQL Server 2008 and plan to set up a distributed ARIS PPM system with one master server and several sub-servers, and if you use only one database instance, you need to ensure that the individual servers (especially master server and sub-servers) access different databases within the instance. |
| 31 | With MS SQL Server 2000 systems, an AND rule for function filters is impossible. This is due to a missing SQL Server 2000 function. MS SQL Server 2005 and MS SQL Server 2008 support this function. |
| 32 | ARIS PPM supports SQL Server databases set up for collation Latin1_General_BIN. SQL Server databases with other collations are not supported. You can assign the collation at the database level. |
| 33 | Supported JDBC driver: 3.0.1301 and higher. If you are using JAVA 1.6 on the PPM server side in conjunction with SQL Server 2008, you have to make sure to use the proper JDBC driver for SQL Server 2008. More information is available in the ARIS PPM Database User Guide. |
| 34 | All SAP-related PPM products (SAP-2-PPM Extractor, PPM client, CTK, and SAP content packages) work with the following SAP versions: SAP R/3 > 4.6C, SAP JCO 3.0.5 |
| 35 | SAP JCO 2.1.8 is no longer supported for ARIS PPM 5.0.1 and higher – please use JCO 3.0.5 or higher instead. |
| 36 | SAP JCO 3.0.8 is available without restrictions for the following platforms: Windows XP/2000/2003, Windows Server 2008, Windows 7, Linux (Intel and AMD64 processors), Solaris (SPARC processors only). Please note: SAP JCO is a product released and supported by SAP. It works o.k. on some unreleased platforms as well, but if you want full support from SAP for SAP JCO, please check SAP websites if SAP JCO is released and supported for your desired platform. |
| 37 | SAP AG is responsible for the release of SAP software in combination with VMware. Both SAP GUI and SAP Connector are supported under Windows. For version information, please refer to the platform matrix for operating systems. |
| 38 | If you are using JAVA 1.6 on the PPM server side in conjunction with SQL Server 2008, you have to make sure to use the proper JDBC driver for SQL Server 2008. More information is available in the ARIS PPM Database User Guide. SAP AG is responsible for the release of SAP software in combination with VMware. Both SAP GUI and SAP Connector are supported under Windows. For version information, please refer to the platform matrix for operating systems. |
| 39 | The desktop versions of the Windows operating system are only recommended for testing and demo purposes. Please use the server systems for your productive environment |
| 40 | Derby database is only released for testing purposes |
| 41 | Supported with ARIS 7.2.4 (Service Release 2012_04) or higher |
| 42 | ARIS Business Publisher with WebShere 7.0: Only with Oracle 11 |