ARIS – Product Update II

Idea Management, DACH User Group Nov 2023

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History of rolling in ideas for the future of ARIS

Use of Brainstorm (based on AgileApps) until 01.2022

Limited success and fun to work with; lack of collaboration

Launch of Aha! idea portal early 2022

New application introduced which is integrated with the feature planning of ARIS; migration of Brainstorm ideas of past three years and 5+ votes

Successful idea portal

> 1700 ideas registered in the idea portal for future extension of the standard product ARIS, initiated by >200 customers and voted by even more

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Ideas from the idea portal that have been released

*To enable filter option within document catalogs tab, Copy user and user group inconsistent, Import users in bulk, Search for the model of interest, Proper print functionality - not workaround with export graphic or hidden report, Funktion um ms in ...Monate, Tage, Stunden, Minuten, Sekunden... umzurechnen, Aware - Tabelle: Funktion zur aktiven Aufgabenerstellung zu gefilterten Auswertungsergebnissen, Enhancements to search in Connect Viewer, Show Model types in connect viewer, Configure model types visible in Navigation pane, HTML formatted email from Notification and Human Task, Feature to restrict concurrent licenses by user groups, Ability to configure measures in Process Model overlay app (ARIS Process Mining), Locking Functionality, The navigation tree remains the previous expanded state/, Filterung im Katalog beim Bearbeiten beibehalten, More status to track successful performance or not, Option Paste as->Copy of definition for group is not available, created subfolder doesn't take parent folder privileges in ADS, Swimlane view option model layout not saved in Generated report, Suppress APG Escalation Email or Reword the Subject, Functionality of ARIS Architect on Web, Maintain attribute language translations in Repository, Search Functionality in Repository + Maintaining several languages, Harden ARIS, ING - ADS - Improvement needed with regard to inheriting access privileges in ARIS Document Storage, My Tasks. New Columns, cancel inactive sessions in context with concurrent license, Show/Hide Ribbon in Viewer, Create Group Variants in ARIS Connect, User & Rights Management, Overlay traces & BPMN, Enable saving of changes in the transformation, Change of the default time scale for graphs, PRIORITY : URGENT! Sharying/copying analyses between projects, PRIORITY : URGENT! Copying components between tabs, PRIORITY : Copying tabs, Support size changes of components, Selection of formatting & scale on the diagrams, Hiding of particular tabs in an analysis, Add customization possibilities for distribution chart like definition of the buckets and scrolling possibilities, Deletion of old columns from data model, Add the connection from ARIS to Databricks cluster in the data extraction, Data range for distribution chart, Sharing link for the selected tab, Display filter for conformance issue table in the overview app, Table should have no limitation on rows, Functionality: export data visible in the front-end, directly from the front-end, Feature: timestamps formatting: e.g. weekday, name of the month, calendar week, Allow to disable or enable selection for individual components ("do not filter with the selection"), Object/Group Path, Ability to Report out the Entire Method filter for users, ADS - Missing API method for reading permission groups, ADS - Search / Filter for documents, Possibility to see properties and occurrences of an object in the repository, Dear ARIS product manager. It would be very useful to be able to save searches and be able to reuse and share them with other users. As a result, you do not have to set up the search function every time and you increase the ease of use for viewers, Graphics and tables in object attribute function, Integrate Deepl to facilitate/automate translation, find a guid with the standard search, make "go up in hierarchy" go up in hierarchy, Translate attributes via Machine Translation Service, Replace symbols on the pages with Process Mining look&feel, Waiting time for data loading seems too long, Don't "hide" Data Collection" as link at the bottom of the Projects view, Don't "hide" the Administration view in the Settings gear icon, Offer all 3 views (Projects, Data collection, Administration) as header links, Automate data import, Upload new data events: no table selected, Calculated dimensions, Additional calculation operators, Calculated ratio's, Multiple select (ranges) in chart, Chart Stacking & grouping, PIE CHART Percentages, New app: Root Cause Miner, New Chart: Combined chart, Filtering via widgets, ID of variant should be human-readable, Add table: File encoding as drop-down list, Timespan calculation: size of window not adjustable, Sorting: rename, Pop_up descriptions - understanding what we see is key, Change the UI language, Deactivation of table columns during import, Save, export and import analysis, Show / calculated the day of a date, New component: Text field, Privacy by design - Set data access to new created data sets, Weighting of search results, ARIS API - Ermittlung der Benutzergruppen eines Benutzers, Connect Repository: Cut - paste as - Model with Object, Connect Designer: Object information (GUID, group path), Deletion of Attribute SAP ID after creation of a task/function definition copy, Line breaks and formatting get lost Sync ARIS-SAP, Synchronization Project Wizard: Risk to select wrong project, Easy update of object attributes in the repository, ARCM multi-tenancy on cloud, Availability of group path as property in Connect portal, Move models in Repository, Tenant backup - reduce time for backup, ARIS API - Database search/find with user-defined attribute, (internal) Adjust in ARIS GTM bundles the revenue split for the bundle components, Filterung in Filter-Assistenten hinzufügen, Enhance "Role" filter to filter on filtering options, Add "Clickable" option to first column of Tables for Self-Service, Enhance ARIS API to enable SCB OneCert Integration, Backup of ARIS, ARIS App in Teams, Possibility to see path model selecting object assignments, selecting an existing object in a matrix model - missing path, Overlapping labels in widgets, Add Waterfall Widget, Extend widget: 'Total' (SUM) columns within a Table, delete ADS Link value, Sorting of Itemlists in tables, managing Freeze row by Connect, custom fonts, Backup runtime, Backup incomplete, Sort transformations alphabetically on screen, ARIS Process Mining ServiceNow Adapter, ARIS Aware -data feed, the selection list does not appear sorted, Predefine Table tab in Connect using SSC, Being able to export case details as *.csv such that they can be imported into Machine Learning tool like Python or R, New Enterprise Search - show last search results in case of a browser-back navigation, Email to Control Test Reviewer, substring_index for parsing simulation data or data in time ('HH'MM'ss') format, Request to Change the Functionality of the Save Button in the Questionnaire Page, Displaying all symbols of mini workflow diagrams, Enable Search to be driven by Group, Heat Map widget translation option, Export analysis results, INC2229418 - Aware Rich text element alignment - New, Integration SharePoint 365, Better layout options on the new home page of connect, Connect Search need to be improvised.*

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Ideas from the idea portal that have been shipped

Ideas submitted by

accenture.com, aproo.de, arise-consulting.cn, at.redbull.com, bitmarck.de, bofa.com, bp.com, bt.com, crgl-thirdparty.com, cudo.co.kr, dataport.de, entercard.com, erg.kz, exxonmobil.com, fanniemae.com, festo.com, google.com, ing.com, intesasanpaolo.com, kaufhof.de, leonardo.com.au, lgim.com, maersk.com, mail.mil, mail.schwarz, mindef.nl, oebb.at, phoenixgroup.eu, rabobank.nl, se.com, siemens.com, softwareag.com, spirit-intl.com, telefonica.com, tricikel.si, vbprocesconsultancy.nl, wipro.com, woonbedrijf.com, yahoo.com

With collecting 475 votes in total from

accenture.com, aproo.de, ericsson.com, softwareag.com, yara.com, gmail.com, mindef.nl, fraport.de, spirit-intl.com, neveon.com, nationwide.co.uk, yahoo.com, hotmail.com, takeda.com, vancity.com, wintershalldea.com, army.mil, outlook.com, enercon.de, mprise.nl, ing.com, lgim.com, maersk.com, bt.com, mail.schwarz, mccoy-partners.com, t-online.de, porsche.co.at, teliacompany.com, danskebank.lt, vodafone.com, scheer-group.com, ndis.gov.au, philips.com, oocl.com, oebb.at, sandvik.com, woonbedrijf.com, deheus.com, vetter-pharma.com

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Why is the idea portal and idea management important?

Outcome

- Transparency on ideas and the process
- Single source of truth
- Higher efficiency for all parties involved
- Central governance on the process
- Activation of the user community
- Reportability on current and past roadmaps

Required input

- Acceptance of community approach
- Good quality input
- Voting before resubmitting redundant ideas
- Active maintenance of input, status, questions, obstacles
- Participation
- Patience to shape the future of the ARIS standard software on the long run

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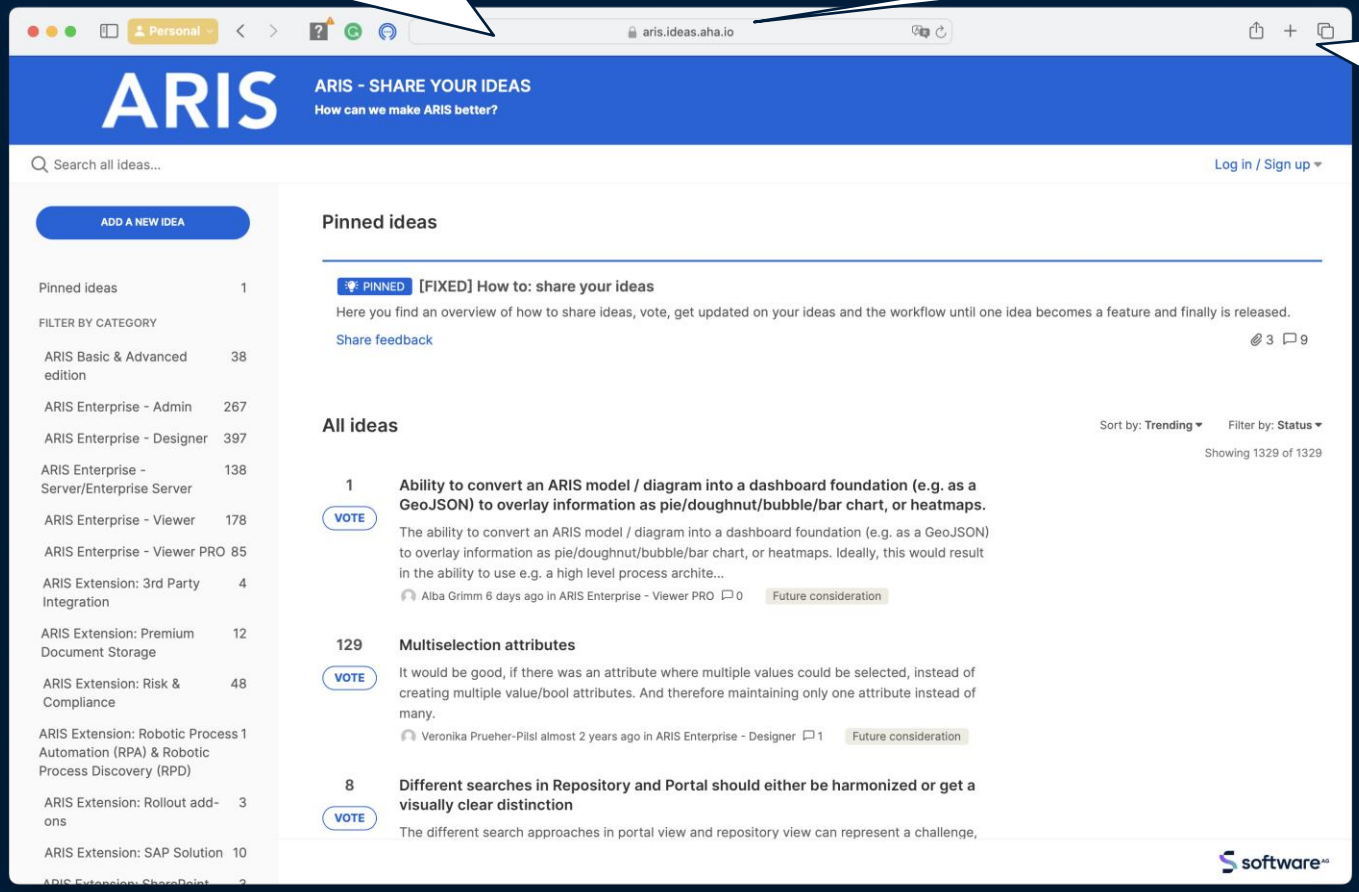
Idea Portal - what is he talking about?

1. Public portal, submission required logged in user

1. https://aris.ideas.aha.io

1. Which ideas are relevant to most ARIS users?



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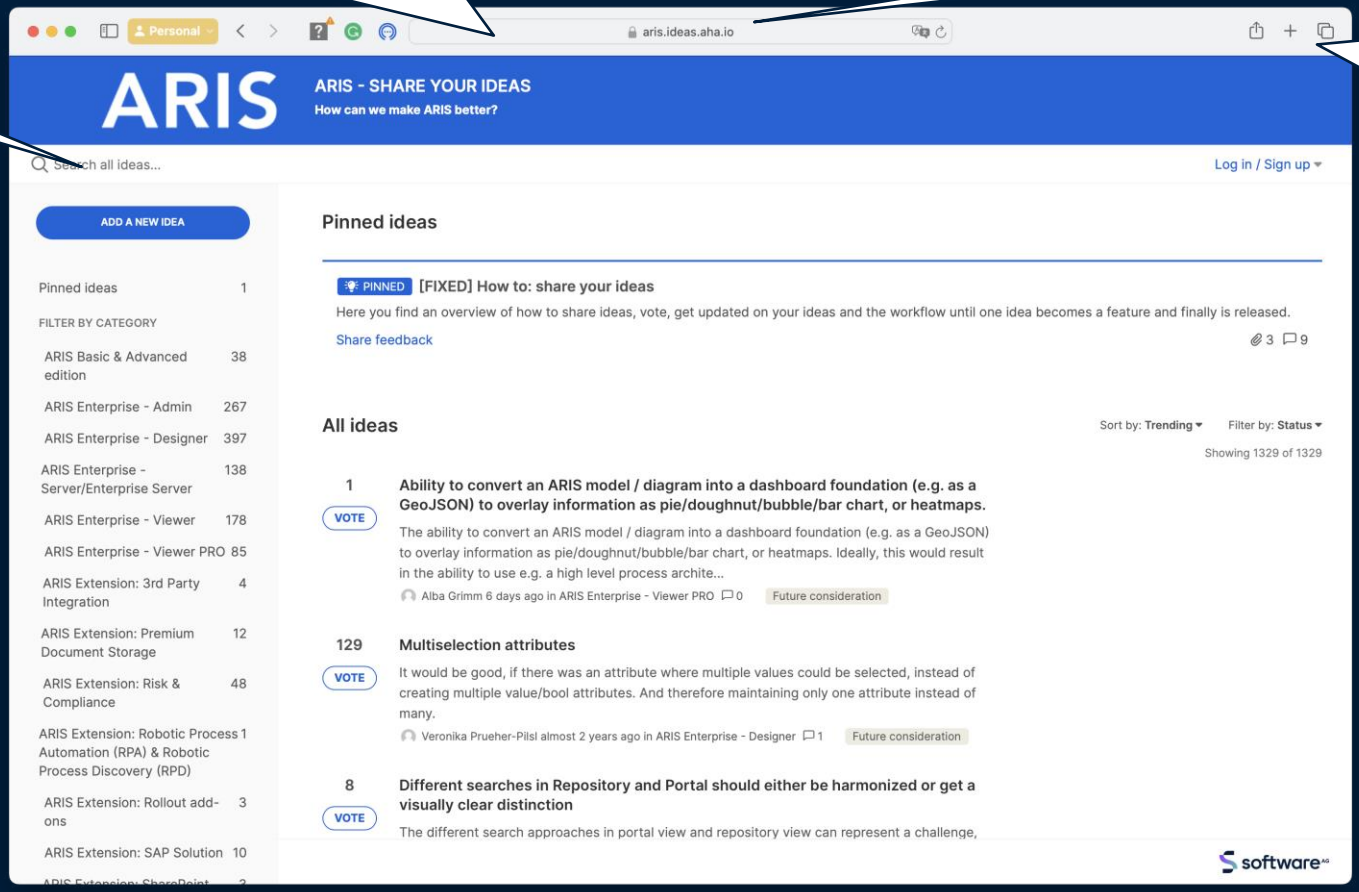

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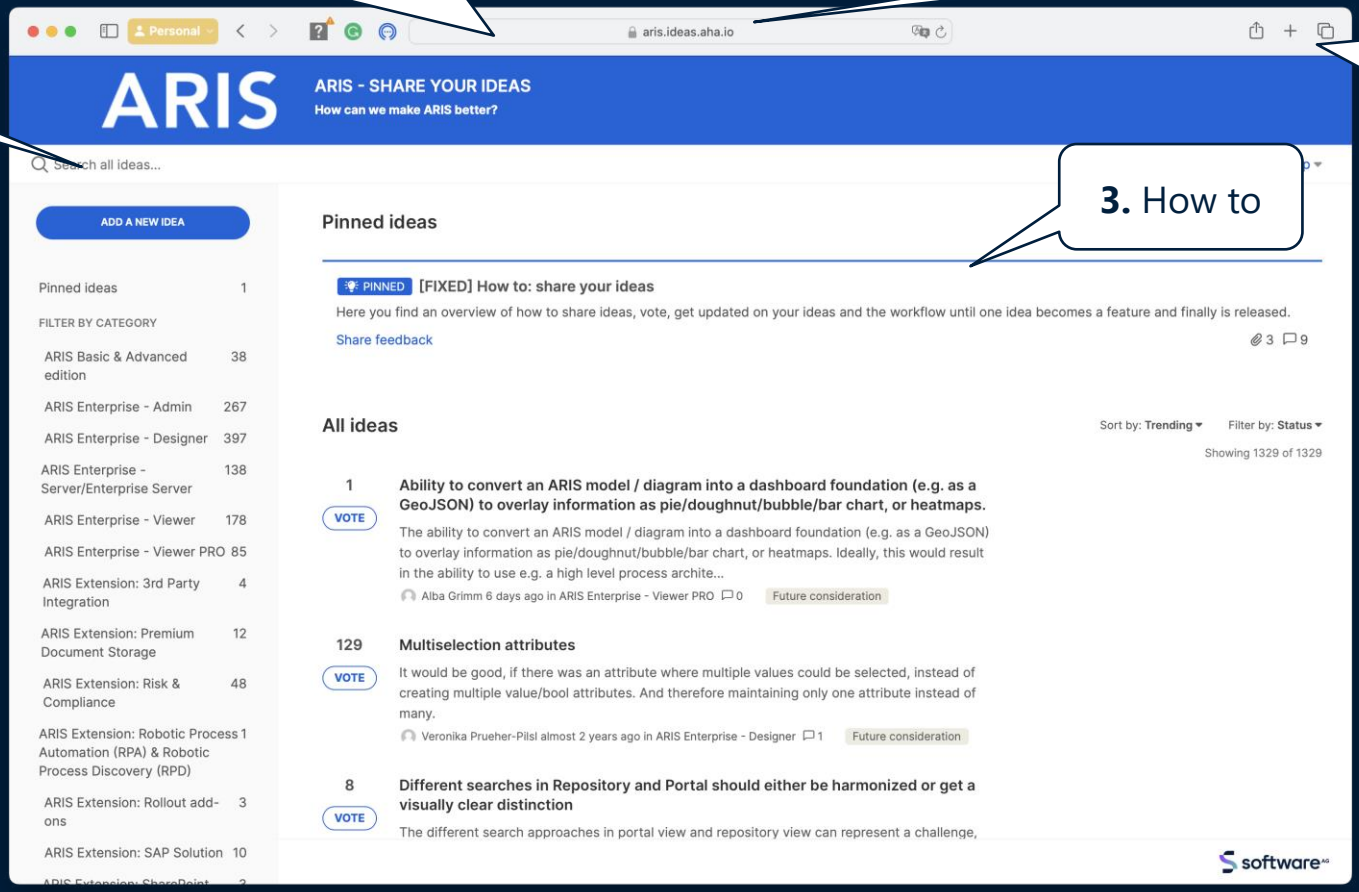

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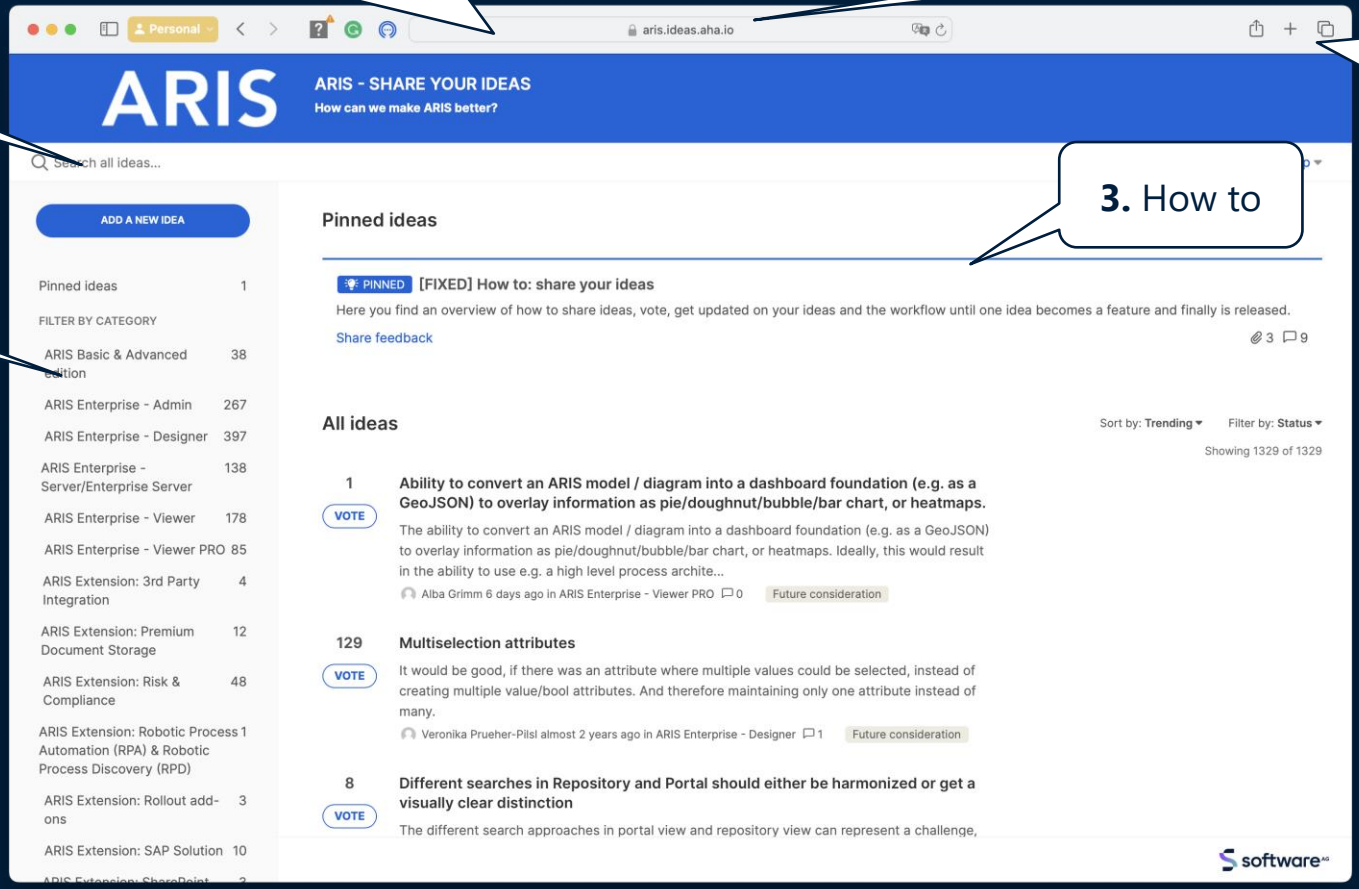
4. Products



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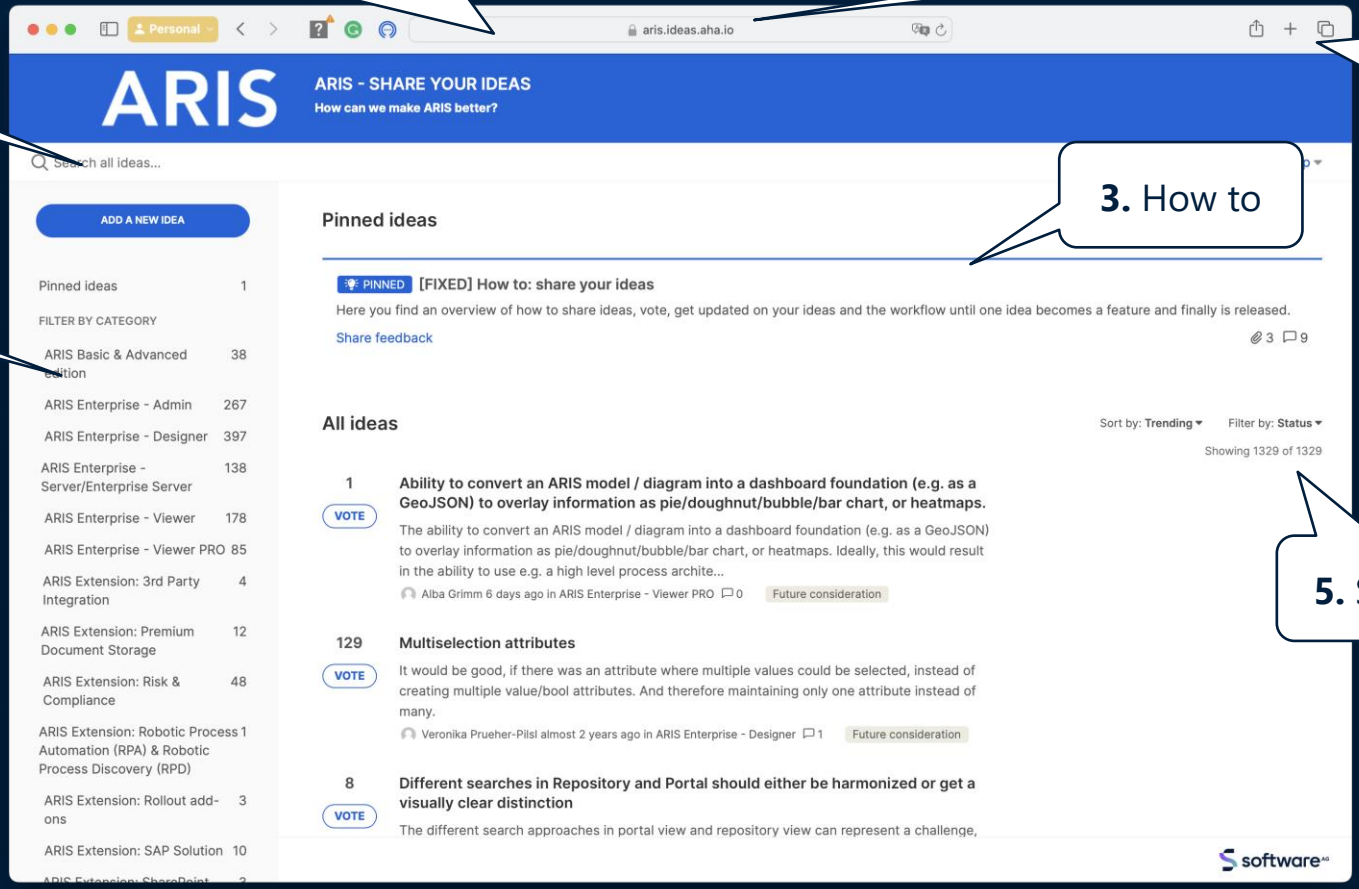
4. Products

5. Sorting



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1. Which ideas are relevant to most ARIS users?

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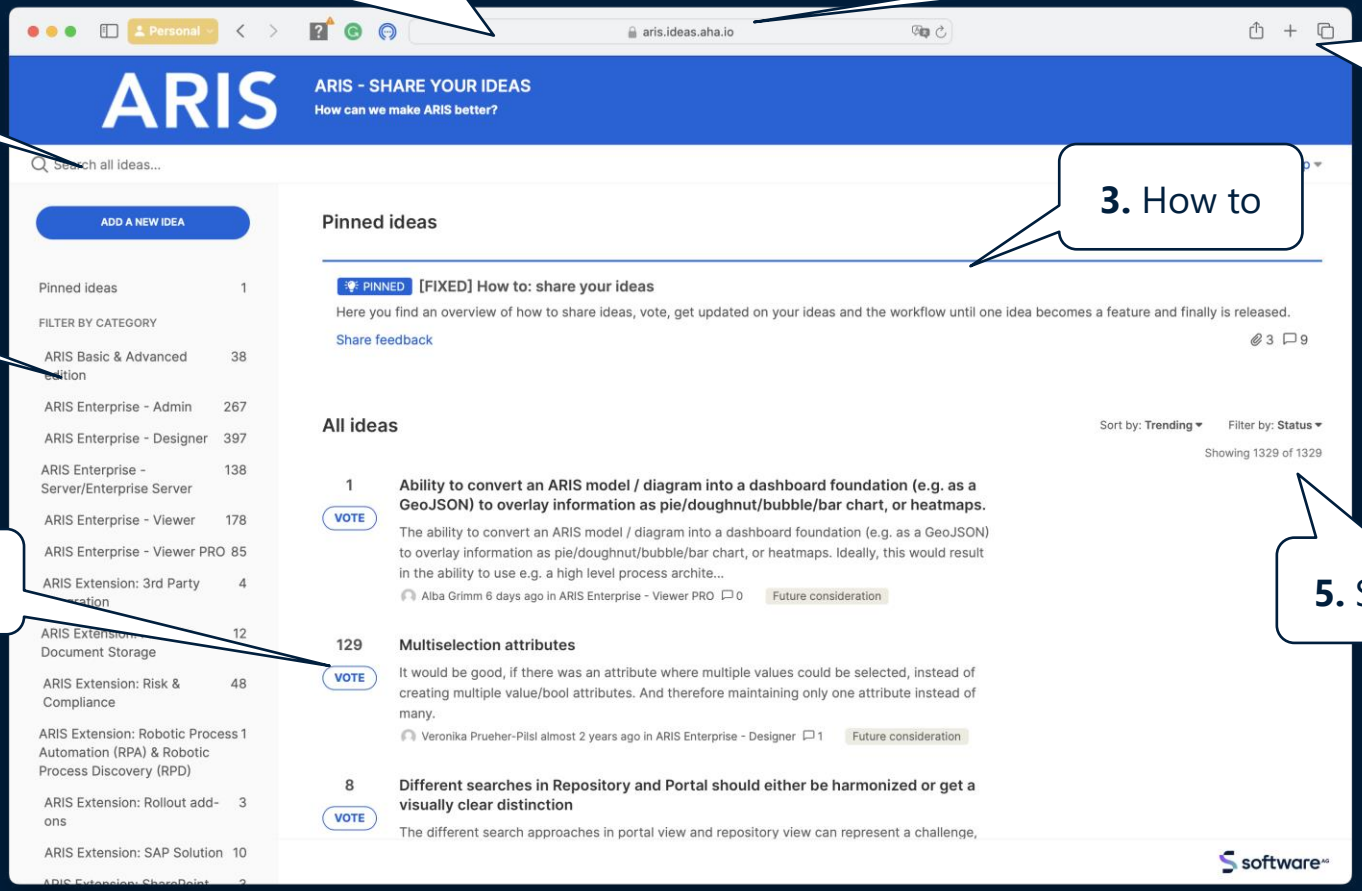
4. Products

5. Sorting

6. Ability to vote



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Remarks

- Every idea is important and is being read by the idea reviewers. The feedback is considered, even if it is not directly visible in the idea status (e.g., as inspiration).
- Release planning of standard software happens in bigger cycles (where to we want to be in 5/3/1 years from now?) and considers market trends as well as feedback we receive on the products.
- If an idea is not implemented within 3 years, potential root-causes may be:
  - Question if the idea is valid for
    - Time: next 1/3/5 years (“e.g. how will it look like in the lights of AI?”)
    - Coverage: Insufficient number votings by the user community (no, or low number)
  - Complexity
    - Balance cost/outcome: High effort to achieve (limited) value
  - Resources

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Idea Portal

Good to know

Ideas have a…

Status

- Needs review =Initial status after submission; (responsible) product manager for the workspace is notified; next step: Review and evaluate
- Open for voting (was future consideration) = Idea is accepted as a valid idea; valid = if it makes sense as an enhancement (comment: it will not make sense if the idea/requirement is covered already with an existing feature) or the product is not considered for future feature enhancements; voting is important to gain visibility and relevance
- Planned: Idea is specifically planned for a release; there is no guarantee that it will be made available (in time) but a high likeliness
- Shipped: Idea was made available with a recent release

Visibility

- Private: Initially submitted ideas are private; this means visibility to the submitter and the product manager only; this is to secure the process (e.g. submitted confidential information; spam ideas etc.); after review the idea is set to public and then open for voting (in combination with status “Open for voting”)
- Public: Idea is visible w/o login, every logged in user can vote.

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Idea Portal – Next steps

- It is crucial to better understand **shared priorities** of the user community that are the **tip of the iceberg**:
  - What bothers many users → **VOTES** given.
  - **Have the ARIS User Groups** selecting and sharing with the ARIS teams, **commonly prioritized ideas**.

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