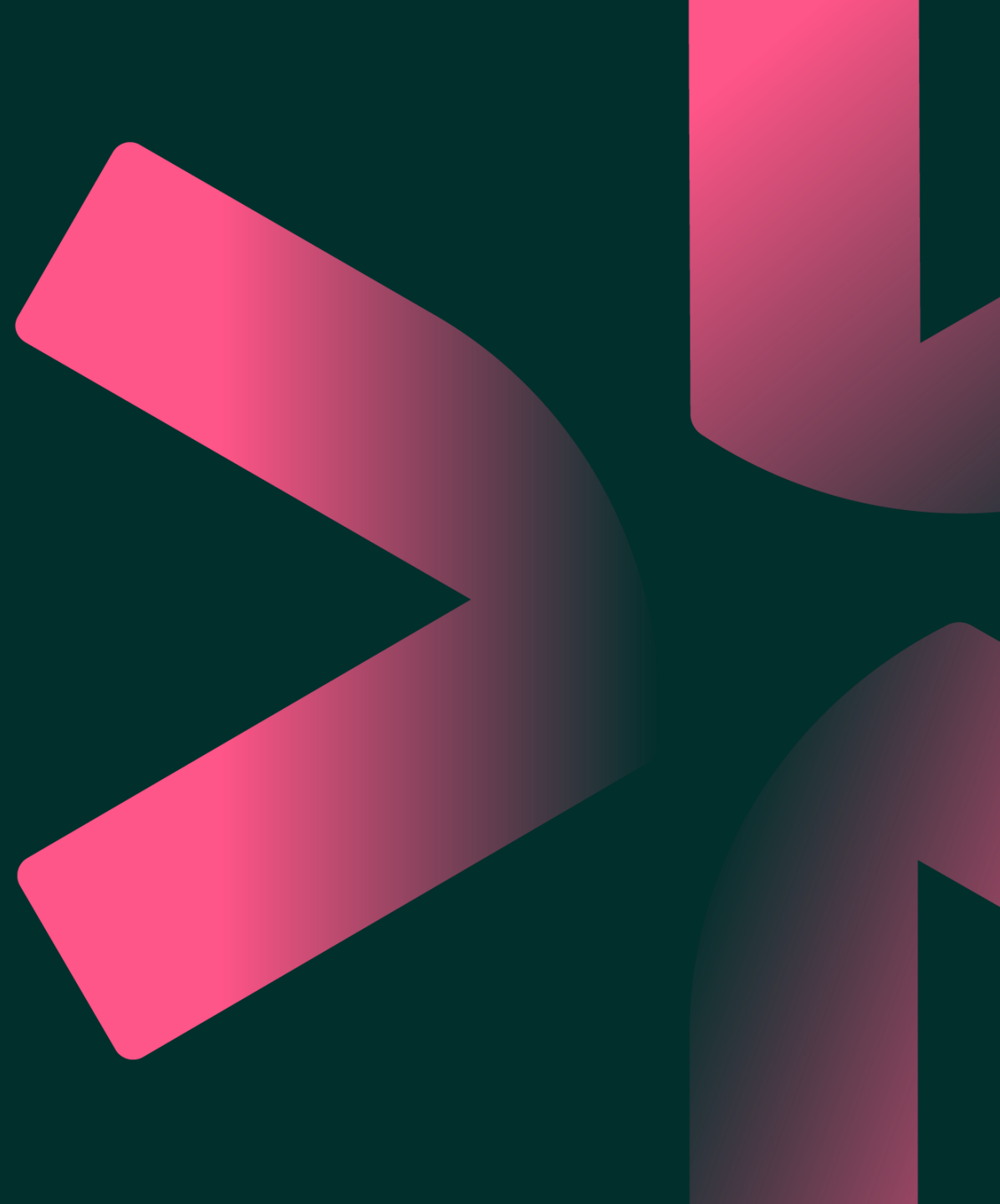


From Update to Upgrade: Understanding ARIS Release Cycles

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Agenda

What We'll Cover Today

01

Upgrade vs. Patch

The two core concepts - what is an upgrade and what is a patch / update?

02

Your Deployment Type

On-premises, public cloud or private cloud - what release model applies to you

03

Monthly vs. Semi-Annual

The two release channels compared - who gets monthly releases and who stays semi-annual

04

How It Works in Practice

Scheduling upgrades, opting in/out and setting up auto-patching

05

Your Questions

Q&A

Why Are We Talking About This?

ARIS moved from semi-annual to monthly releases in 2025 and some of you are still unsure what that means

What you often hear

- "ARIS now has monthly releases."
- "But my system still moves in April and October."
- "I want bug fixes fast, but I do not want new features every month."
- "Do I need to plan anything myself?"
- "How can I get the latest security fixes?"

The answer: there is not one release model for everyone

- Your deployment model matters:
on premise, public cloud, private cloud
- Your release channel matters:
monthly or semi-annual
- Patches and upgrades are not the same thing:
upgrades vs. patches / updates

After today you will know exactly where you stand, what options you have and how to stay in control of your ARIS environment, whatever setup you use

The Two Concepts You Need to Know

UPGRADE

New version · New features

- ✓ Contains new features and improvements
- ✓ Includes improvements, bugfixes and security updates
- ✓ The version number changes
Examples: 10.2025.10 → 10.2026.04
- ✓ Requires planned downtime
- ✓ Scheduled in advance, you choose when

PATCH

Same version · More secure & improved

- ✓ Contains only security fixes and bug fixes
- ✗ No new features
- ✓ The version number stays the same, only the build number changes
Examples: 10.2025.10.123 → 10.2025.10.124
10.2026.02.123 → 10.2026.03.124
- ✓ Only short downtime
- ✓ Can be applied automatically on a schedule



Think of it this way: an upgrade is like moving to a new apartment. A patch is like fixing the plumbing in your current one.

Recap: The Version Numbers Have Changed

- Old Numbering: ARIS 10 SR25, ARIS 10 SR26, ARIS 10 SR27, ARIS 10 SR28
- New Numbering (from May 2025): 10.2025.5, 10.2025.10, 10.2026.4



The new format is: **10 . year . month . build number**
"10.2025.10" means: ARIS 10, released in October
2025

A patch on top of that would look like 10.2025.10.**124**

Which Type of ARIS Customer Are You?

The right release model depends on how you run ARIS

On-Premises

You host ARIS on your own server(s)

EDITIONS

All On-Premises editions

UPGRADE FREQUENCY

Semi-annual (April & October)

PATCHING

Manual: download from ARIS Download Center

Full control: you decide everything

Public Cloud

ARIS manages your project room (tenant)

EDITIONS

ARIS Basic · Advanced · Enterprise

Process Mining Basic · Advanced · Enterprise

UPGRADE FREQUENCY

Monthly, fully automatic

PATCHING

Weekly, fully automatic

Fully managed by ARIS, no action needed

Private Cloud

ARIS manages your Cloud Enterprise environment

EDITIONS

ARIS Enterprise (private cloud)

ARIS Process Mining Enterprise (private cloud)

UPGRADE FREQUENCY

Semi-annual (April & October)

Monthly available as opt-in

PATCHING

Manual or automatic (your choice)

Full flexibility: cadence choice, scheduling choice and patch-only choice

On-Premise Customers

On-Premises: Upgrades and Patches on Your Terms

UPGRADE

- ✓ New versions are released twice a year - usually in April and October
- ✓ You download the new version from the ARIS Download Center and install it yourself
- ✓ There are no automatic upgrades - you decide when it happens
- ✓ Depending on your current version, you may need to upgrade step by step before reaching the latest release
- ✓ Contact ARIS Global Support if you need assistance

PATCH

- ✓ Patches contain only security fixes and bug fixes - no new features
- ✓ The latest patch is always available in the ARIS Download Center
- ✓ Only the build number changes - your version stays the same
- ✓ You apply patches manually, whenever it fits your schedule
- ✓ Recommendation: apply patches regularly - don't wait until the next major upgrade



ARIS Download Center: arismcommunity.com/download-center
Support: arismcommunity.com/support

Cloud Customers

Public Cloud: Automatic and Always Up-to-Date

ARIS Basic · ARIS Advanced · ARIS Enterprise (public cloud) · ARIS Process Mining Basic / Advanced / Enterprise (public cloud)

Monthly

Automatic Upgrade

New features, improvements & security fixes each month

Weekly

Automatic Patch

Security & bug fixes keep your environment protected

Zero

Action Needed From You

We handle scheduling and rollout, you just get notified

What does this mean for you?

- ✓ You always run the latest, most secure version of ARIS, no action required on your side
- ✓ You receive email notifications before any upgrade or patch (subscribe at public-status.ariscloud.com)

Private Cloud: Your Choice

ARIS Enterprise (private cloud) · ARIS Process Mining Enterprise (private cloud)

OPTION 1

Semi-Annual Upgrade

- New version arrives in April and October
- You schedule the exact date via the ARIS Administration UI or a Support ticket
- Takes usually 2-4 hours (or more depending on the amount of data), can be done outside your business hours during weekdays
- Good if you prefer fewer upgrade events and more internal planning time
- Maximum predictability and planning time

OPTION 2

Monthly Upgrade (Opt-In)

- Switch on in the ARIS Administration (few clicks)
- New version applied automatically each month
- Takes usually ~20-30 minutes, can be scheduled individually anytime
- Exception: October requires manual scheduling every year
- Best for customers who want new features as fast as possible

COMMON OPTION: VALID FOR OPTIONS 1 AND 2: **Auto-patch**

- Keep your current release
- Receive weekly bug and security fixes weekly for that release
- Only ~20-30 minutes of downtime, at a day and time you choose
- Can be enabled in the ARIS Administration settings

How to choose the right channel

A business decision first, then an operational one

Choose semi-annual if you want ...

- Fewer release events per year to communicate to your organization
- A predictable April / October planning rhythm your teams can plan around
- More lead time for internal change management (particularly relevant in regulated industries)

Choose monthly if you want ...

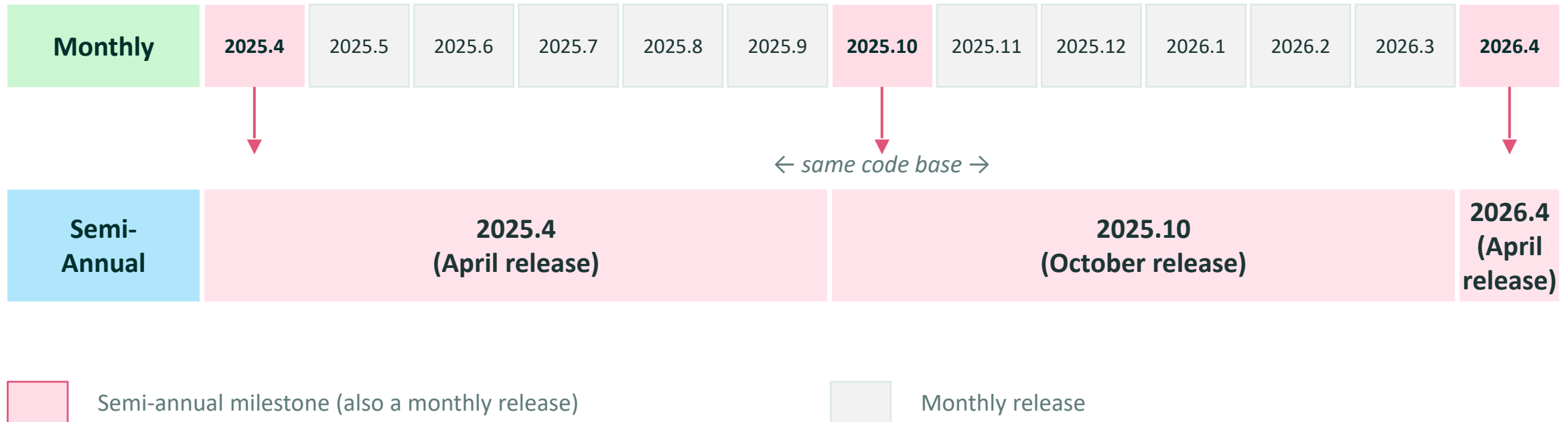
- New features as early as possible
- Smaller, more frequent release steps - easier to absorb than one large change twice a year
- Less waiting time between innovation and delivery
- A low-effort model: once opted in, it runs automatically
- The same stability you expect; monthly releases go through the same quality process as semi-annual

All features released in monthly releases are cumulatively included in the semi-annual.

This means: 10.2026.4 contains all changes since 10.2025.10 (10.2025.11, 10.2025.12, 10.2026.1, 10.2026.2, 10.2026.3) and you never permanently miss anything on either channel.

The Release Timeline: How the Two Channels Work Together

Both channels are built on the same code. Semi-annual customers receive a cumulative package of all monthly releases in between



Key insight: If you are on semi-annual, you are not on an older or inferior version of ARIS. You receive the same product as monthly customers but just bundled into one larger update twice a year. You never miss features permanently; you receive them cumulatively.

Monthly vs. Semi-Annual Release Channel

	Monthly	Semi-Annual
Who gets it?	Public cloud (automatic) Private cloud (opt-in)	On-premises Private cloud
How often?	Every month	Twice a year (April & October)
What do you receive?	Continuous: new features, improvements, fixes, security	Cumulative package: everything since last semi-annual release
Your involvement?	Public cloud: none at all Private cloud: automatic	Schedule via ARIS UI or Support ticket
Patches between releases?	Included automatically	Enable auto-patch to get weekly security fixes
Switching?	Opt-in via Administration settings (private cloud)	Opt-out via Administration settings (private cloud) (in April or October)

Private Cloud: Your Choice

ARIS Enterprise (private cloud) · ARIS Process Mining Enterprise (private cloud)

OPTION 1

Schedule Semi-Annual Upgrade

ARIS Cloud Upgrade
ARIS 10.10.2025.10

Our latest release, ARIS 10.10.2025.10, enhances your ARIS experience with important technical improvements, critical bug fixes, security updates, and functional enhancements. As always, we recommend upgrading to the latest version to maintain security, performance, and functionality.

Detailed information about all updates in ARIS 10.2025.10 can be found in the official release notes. The release notes for version 10.2025.10 are planned to be available from the beginning of October and are then available as part of our ARIS Documentation.

To schedule your upgrade, please follow the instructions on this page. Our team will then reach out to you to coordinate and confirm the upgrade.

Terms of use Imprint
Privacy
<https://www.aris.com/>

Pick a date and time
Duration: 4 hours
Your time zone: Germany; Berlin, Bonn, Frankfurt (GMT+1:00) (Change)

Available starting time: Before 12:00
11:00

March 2026
Mon Tue Wed Thu Fri Sat Sun
1
2 3 4 5 6 7 8
9 10 11 12 13 14 15
16 17 18 19 20 21 22
23 24 25 26 27 28 29
30 31
< February April >

OPTION 2

Schedule Monthly Upgrade (Opt-In)

ARIS Administration

Configuration

Publication settings User management ARIS document storage Process Governance External system integ

Infrastructure

Kerberos

LDAP

User-defined notifications

Password policy

SAML

Security

SMTP

Users

SCIM

Build number: 10.2025.2.0.320005678

Load balancer URL: https://bcn-10.testariscloud.com

E-mails with HTTP URLs only

Automatically apply latest patch level to current service release (service release version will remain unchanged)

Opt-in for regular roll-out of new features

Confirm change of property value

If you enable this check box, the latest available monthly release (new features and latest patches) will be applied to your environment according to the specified date and time.

OK Cancel

COMMON OPTION: VALID FOR OPTIONS 1 AND 2: Schedule Auto-patch

ARIS Administration

Configuration

Publication settings User management ARIS document storage Process Governance External system integ

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Automatically apply latest patch level to current service release (service release version will remain unchanged)

Opt-in for regular roll-out of new features

Confirm change of property value

If you enable this option, the latest patch level available for your current service release will be applied on a weekly basis according to the specified date and time. The service release version itself will remain unchanged. Specify the preferred date and time using the 'Schedule patch' button.

OK Cancel

Important: The October Release Always Requires Scheduling

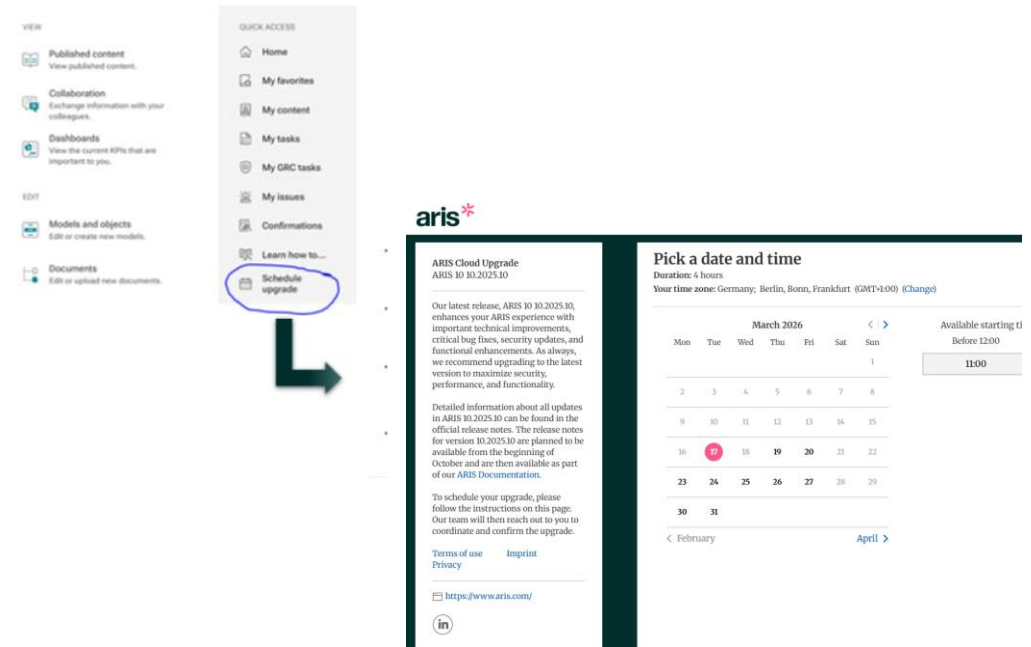
Even if you are on the monthly upgrade plan, the October release cannot be applied automatically, it always requires your action

Why is October different?

The October release is a special annual release. It includes:

- Cloud infrastructure updates: the underlying cloud platform is updated to stay current with the latest AWS/Azure standards
- Third-party component upgrades: integrated libraries, frameworks and external components are brought up to date

Because of this complexity, it cannot be rolled out automatically even on a monthly plan. You must actively schedule it.



What this means in practice for each deployment model

Model	Typical upgrade cadence	Typical patch cadence	Who decides / what to expect
Public cloud	Monthly	Weekly	Automatic. ARIS announces and rolls out the change
Private cloud - semi-annual	April and October	Weekly possible without full upgrade (opt-in)	Customer can schedule upgrades and choose patch settings
Private cloud - monthly	Monthly after opt-in	Weekly after opt-in	Customer opts in. October upgrade still need explicit scheduling
On-premises	April and October	Available for the current release	Customer decides when to upgrade. Patching is handled with support if needed

Common customer questions and the answers

Question	Answer
"I am on semi-annual, but I want one new feature now."	That is not possible through a patch. You either switch to monthly or wait until the feature is included in the next semi-annual release.
"I am on monthly 2026.2. I will skip 2026.3 and jump to 2026.4 later."	That is not how the monthly channel works. Monthly means staying current with the monthly upgrade path, not selecting only some monthly versions.
"Please install patches but also give me new features without changing my release version."	Patches improve the current version. They do not turn one release into the next release. New features come with an upgrade or with monthly release, not with a patch.
"Is monthly more work for us to manage?"	No. Once you opt in, monthly rollout happens automatically. The only exception is October, which needs one scheduling step per year.
Can I stay on a monthly plan but always be one or two versions behind the latest release?	No, the monthly channel means you stay current. You receive each new release as it comes out and cannot intentionally skip or delay individual versions. If you need more control over your upgrade timing, the semi-annual channel is better fit: you decide yourself when in April or October you apply the upgrade
"I want every fix as fast as possible."	Public cloud always. In private cloud, automatic patching (possible for both semi-annual and monthly release channels)
"I want bug fixes, but I do not want monthly feature change."	Stay on semi-annual and wait for the feature to be included in the next semi-annual cycle
"How quickly will I get a new feature after it is released?"	On monthly: the next month. On semi-annual: up to six months later. If new capabilities matter to your team, monthly is the faster path.
"We are worried about stability. Is monthly not riskier?"	Each monthly release goes through the same quality process as a semi-annual release. They share the same code base and the same high quality release standards.

Our Recommendations

Three things every ARIS customer should know:

01

Upgrade frequently: don't stay on an old version

Every upgrade includes important security fixes alongside new features. Running an old version means missing improvements and accepting risk. If you're on-premises, download and apply the latest release regularly

02

Enable auto-patching: it costs almost nothing

For private cloud customers: turn it on today. Weekly patches are only ~20 minutes of downtime. Security vulnerabilities don't wait and patching is the simplest protection available to you

03

Know your calendar: plan around your release cycle

Semi-annual customers: mark April and October

Monthly customers: mark October every year for the mandatory manual schedule based on your preference

Key Takeaways

Upgrade ≠ Patch

- Upgrade = new release version, new features, version number changes
- Patch = fixes for the current release, same version, security/bug fixes only, build number changes

Your deployment setup impacts your channel

- On-premises → semi-annual
- Public cloud → monthly automatically and highly automated, no action needed
- Private cloud → you choose

Private cloud: you choose

- Private cloud lets customers choose semi-annual, monthly opt-in and auto patch-only
- Opt-in to monthly or stay semi-annual

Auto-patch = peace of mind

- If the goal is faster fixes without more feature change, auto patch-only is the right answer
- Enable it on private cloud for weekly fixes with ~20 min downtime. It works alongside your upgrade channel

October is always special

- Even on the monthly plan: every October release requires manual scheduling due to data migration. Don't miss it.

The background features a large, semi-transparent watermark of the ARIS logo, which consists of a stylized 'A' shape formed by multiple curved lines.

Questions?

docs.aris.com | ariscommunity.com/support

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Progress starts with Process

ARIS.COM